

Supporting child abuse prevention in California through FREE professional development and extended learning.

FISCAL YEAR 2024-2025

CALTRIN ANNUAL REVIEW



Live Training

Total Number of Trainings:

118

Training Hours Delivered:

Number of Learners:

9,234

Webinar/Large **Group Trainings:**

47.5%

Workshop/Small **Group Trainings:**

52.5%

Live Training By Domain



Direct Service Delivery Skills

25%



Evidence-Based/ **Evidence-Informed Service Delivery**

23%



Management & Leadership **Development**



Trauma-Informed **Systems**

14%

MA (Self-Paced Courses & Live Training Replays)



Students:

New Students:

1.905

LMS Course Enrollments:

5,265

Hours of Learning:

Self-Paced Course Completion:

1,959 (100%)

Certificates

1,974

Top 3 Self-Paced Courses:

- **Introduction to Child Trauma**
- **Trauma-Informed Care 101**
 - **Understanding Compassion Fatigue &** Secondary Traumatic Stress

What Caltrin Learners are Saying

We can't afford training and development. We rely on CalTrin, and we are always so blown away by the quality of the many trainings available. My staff and I need and use CalTrin, and we're thankful that you all are so dedicated to great work.

This is just what I needed as a new supervisor, and now I feel more confident and focused because I have tools and strategies to use.

This was a wonderful training and a great 1st step to help organizations like mine work on whole person care/trauma-informed care for our clients and ourselves

For more training testimonials and to hear directly from our users on how CalTrin trainings support their work with children and families, visit the <u>Why CalTrin?</u> page.

Symmany of Evaluation Results for Fy 24-25 Trainings

Trainee satisfaction with the course content, delivery method, and presenter - Agreed or strongly agreed with the following statements:

Training met each of the stated learning objectives:



Quality of content and discussion met my expectations:



Left with concrete ideas of how to implement what you learned at your agency/program:



96.8%

Average Net Promoter Score (NPS)*:



*NPS is a metric used in customer experience programs. CalTrin has adapted the standard NPS question: "Based on your experience with this training, how likely is it that you would recommend CalTrin training to a colleague?" CalTrin uses this score as an internal benchmark.

Trainee Knowledge Change

Percentage of knowledge check questions answered correctly after the training:

79.6%

Average improvement on knowledge check responses from registration to post-training:

19.7 POINTS

on a scale of 0 to 100

The Caltrin Blog

The CalTrin Blog is a living collection of resources that feature the latest insights and updates relevant to child and family services.

Number of blog posts:

36

Number of visitors to the blog:

8,527

Top 3 Blogs:

- An Overview of Child Development
- Child Abuse Prevention Month Tools & Resources
- <u>Understanding and Integrating the Protective Factors</u>
 <u>Framework into Everyday Practice</u>

Visit the <u>CalTrin Blog</u> & explore all resource collections!

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