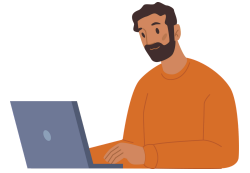


# CALTRIN ANNUAL REVIEW



## Live Training

Total Number of Trainings:

136

Training Hours Delivered:

286

Number of Learners:

8,317

Webinar/Large Group Trainings:

66.2%

Workshop/Small Group Trainings:

33.8%

## Live Training By Domain



Direct Service Delivery Skills

24%



Evidence-Based/  
Evidence-Informed  
Service Delivery

19%



Management &  
Leadership  
Development

47%



Trauma-Informed  
Systems

10%

## LMS (Self-Paced Courses & Live Training Replays)



Active Students:

1,981

New Students:

1,720

LMS Course Enrollments:

2,303

Hours of Learning:

2,247

Course Completion:

1,582 (67%)

Certificates Granted:

1,627

Top 3 Self-Paced Courses:

- [Introduction to Child Trauma](#)
- [Trauma, Parenting, & Challenging Behavior \(Adolescent\)](#)
- [Understanding Compassion Fatigue & Secondary Traumatic Stress](#)

## What CalTrin Learners are Saying

CalTrin has become a wealth of information for our staff! We are a small non-profit with low funding with little to no money for training staff and volunteers. We rely on the free quality training you provide...Very grateful you exist!

These trainings are wonderful, and really help to remind me of why I do this work.

I really enjoyed all the reflection questions and the wonderful team-building activities that were suggested!

Want more reviews of CalTrin trainings?

Visit our [Why CalTrin?](#) page.

# Summary of Evaluation Results for FY 23-24 Trainings

Trainee satisfaction with the course content, delivery method, and presenter - Agreed or strongly agreed with the following statements:

Training met each of the stated learning objectives:



93.7%

Quality of content and discussion met my expectations:



94.4%

Left with concrete ideas of how to implement what you learned at your agency/program:



96.2%

Average Net Promoter Score (NPS)\*:

★★★★★  
80.0

\*NPS is a metric used in customer experience programs. CalTrin has adapted the standard NPS question: "Based on your experience with this training, how likely is it that you would recommend CalTrin training to a colleague?" CalTrin uses this score as an internal benchmark.

## Trainee Knowledge Change

Percentage of knowledge check questions answered correctly after the training:

80.0%

Average improvement on knowledge check responses from registration to post-training:

18.4 POINTS

on a scale of 0 to 100

## The CalTrin Blog

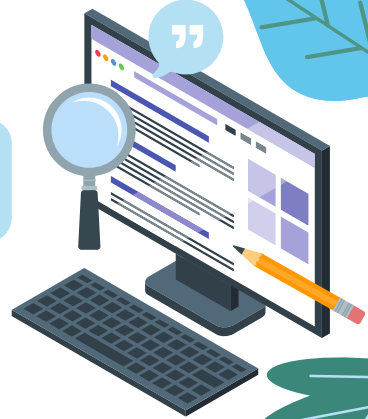
The CalTrin Blog is a living collection of resources that feature the latest insights and updates relevant to child and family services.

Number of blog posts:

33

Number of visitors to the blog:

9,204



Top 3 Blogs:

- [Resources for Prevention and Intervention of Secondary Traumatic Stress](#)
- [An Overview of Child Development](#)
- [Understanding and Integrating the Protective Factors Framework into Everyday Practice](#)

## Connect With Us!

Join over 15,000 of your colleagues & sign up for the *CalTrin Connect* newsletter.

VISIT [CALTRIN.ORG](https://caltrin.org) & SCAN TO LEARN MORE



FOLLOW US! AND CHECK OUT TRAINING REPLAYS ON YOUTUBE!

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