

Goals for Today

- Understand the emerging paradigm shift from Mandated Reporting to Community
- Trom Mandated Reporting to Community Supporting
 Develop shared language and understanding of family- and community-level Protective Factors
 Develop an understanding of the proposed relationship between the Protective Factors and Adverse Childhood Experiences
- frameworks Consider how the Protective Factors framework can be adapted for use in family support settings and communities, and in settings where ACEs screening is being

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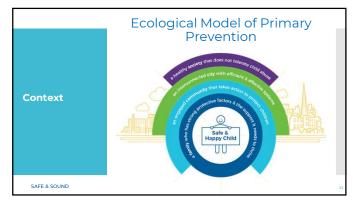
Agenda for **Today**

- Introductions
- Context: Ecological Model of Primary
 Prevention
 Impact of Child Maltreatment in California
 Creating a Child & Family Wellbeing System:
- From Mandated Reporting to Community
 Supporting
 Building a Pathway to Hope & Healing
 Context of Trauma-Informed Care and
 Trauma Recovery
- - ACEs Overview Five Protective Factors Overview
 - Assessing/Measuring Protective Factors and ACEs
 - Integration of ACEs and Protective Factors frameworks

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Acknowledgements UCAAN/ACEs Aware California Child Welfare Indicators Project The California Department of Social Services, Office of Child Abuse Prevention Casey Family Programs Center for the Study of Social Policy Chapin Hall, University of Chicago Haas School of Business, UC Berkeley Doris Duke Community Foundation

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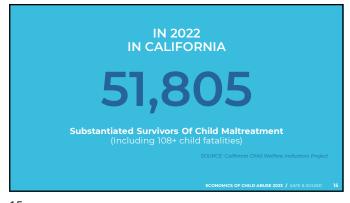


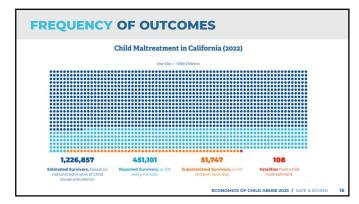
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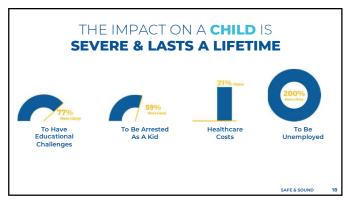


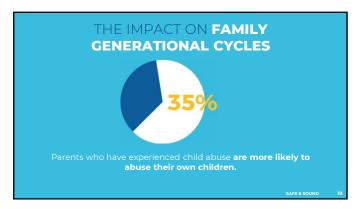






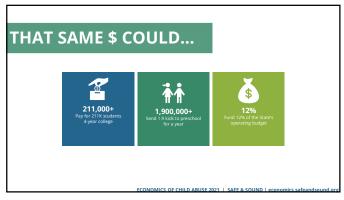


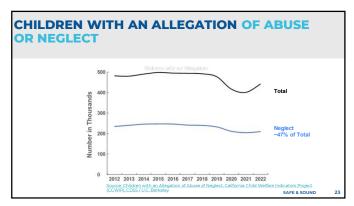


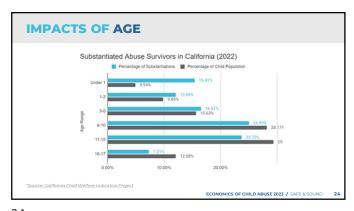


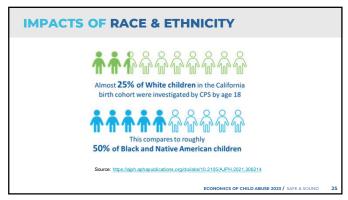


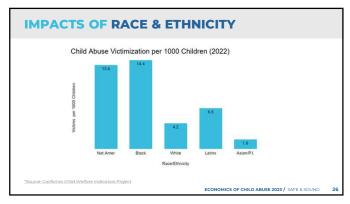


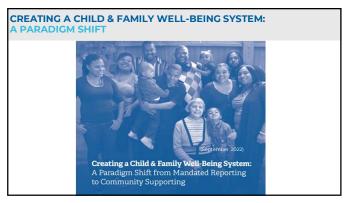












WHY THIS MATTERS



"My daughter was born medically fragile. I had no support from my family. I didn't know where to go for help. I didn't know how to ask for help because I didn't know what I needed. The domestic violence in our home got worse because of the stress of being parents of a child with significant needs. When the police called CPS, I had no idea that my significant heeds. When the police dained CPS, mid in loaded unitarily child could be removed because I was a victim of domestic violence. How could they take her away? I believe my experience—and my daughter's life—would have been different if we had support, if someone had explained the "failure to protect" laws. Even though my daughter was in foster care for less than a year, she continues to suffer from the experience.

— Shelley Lopez, Survivor, Parent and Advocate

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PERSPECTIVES ON

PARADIGM SHIFT



"The shift from mandated reporter to a community of supporters can't happen without complete transparency. Transparency about how our own implicit biases lead to harm. Transparency about who is harmed, and how. Transparency about what happens to a family once they are reported. The shift is possible, but the system has been insular for so long, it must open up to the community so we can all heal and co-create a solution."

— Jada Curry, Community Organizer, Member of the BIPOC Family Justice Summit Organizing Committee and Author of 2021 BIPOC Family Justice Summit Report

"...policymakers and advocacy groups that are singularly focused on increasing surveillance in the name of safety do not see the collateral damage it causes to real people that care about their children and children themselves. Damage includes unnecessary separation, trauma, the inclusion of names on registry lists that will forever limit employment opportunities and economic mobility, and countless other indignities and ongoing threats to the well-being of children and parents."

— Jerry Milner and David Kelly, Family Integrity & Justice Works

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PERSPECTIVES ON

PARADIGM SHIFT



"When we discuss the data, people are shocked. Black and Native American children and families are touched by the child welfare system at significantly higher rates than other groups. Understanding this disproportionality helps us examine our own biases and start to think about how we can be part of the change instead of part of the problem." — Jessica Mateu-Newsome, Program Director, Family and Children's Services, San Francisco Human Services Agency

"This is the only mandated reporter training I have taken that talks about disproportionality within the Child Welfare system.... I appreciated the inclusion of cultural considerations for each type of abuse and the discussion we had about how to mitigate bias in reporting."

- Training Survey Feedback, San Francisco Mandated Reporter

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"The child welfare system has historically been rooted in fear: fear of the rare tragic cases of severe abuse that are missed, and the consequences to the children and professionals involved. We must resolve the dilemma of keeping children safe and supported without magnifying the feeling of threat, fear, and surveillance often associated with mandated reporting."

— Kimberly Giardina, DSW, MSW, Director Child Welfare Services, County of San Diego Health & Human Services Agency

"We want educators, clinicians, and case managers to have more room to offer support and collaborate with families to build strengths rather than send them into a fear-based system of surveillance that may not result in greater safety for the child. When the risk of imminent danger to a child is low, we must be able to engage in offering sincere support with integrity, and without the shadow of fear that accompanies the obligation to

— Dr. Malcolm Gaines, Senior Clinical Projects Director, Safe & Sound

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MANDATED REPORTERS WANT

TO SUPPORT



"Making a CPS report as a health care provider is like a black box where no communication comes back out from the system. This is a missed opportunity for collaboration between child welfare and health care providers. We are written out of the equation once a report is made, which drives a wedge between the provider and the family."

Dr. Claire Gibson, MD, Neonatology Specialist, University of California Sar Francisco

"Before and after school program staff typically live in, and are from, the same communities as the families who benefit from these programs. Their relationship with the families is not transactional, which is what most families experience from the systems that are meant to support them. Doing the work to see, know, and support kids and families takes time and intentionality. This is the hard work that these families need and deserve. We call it leading with love."

— Michael Funk, Director, Expanded Learning Division, California Department of Education

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MANDATED REPORTERS ENDORSE

A COMMUNITY PATHWAY



"Current laws and policies on mandated reporting, together with a lack of acces. to community-based supports for all families, may inhibit teachers, health care professionals, and other mandated reporters from engaging in creative problem solving and helping to build family strengths and protective factors."

- The Honorable Judge Martha Matthews, California Superior Court, Los Angeles County

"I care deeply about my students. If a child is falling asleep in class or going to extreme measures to get more food at school, I try to talk to them to see how I can help. Sometimes I'm just not sure how to get them enough support without involving child protective services because I don't have connections to the resources that these children and their families need."

 Kimberly Brown, Teacher, Dr. Charles R. Drew College Preparatory Academy

CALIFORNIA CI CALLS FOR TAS	TIZEN REVIEW PANEL SK FORCE	
Collamba Citten Review Panel 2021-2022 Annual Report	There are promising practices that provide opportunities to reduce the number of families who are reported to Child Welfare. This Year's Recommendations for CDSS Action: • Lead a coordinated statewide effort to review and reform the mandated reporting system in California. • Sponsor one or more "Mandated Supporter" pilot program(s) in local jurisdiction(s). — California Citizen Review Panel 2021-2022, Annual Report to the California Department of Social Services (September 2022).	
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RECOMMENDATIONS FOR REFORMING MANDATED REPORTING TO COMMUNITY SUPPORTING Embrace a New Frame: In a reframing that prioritizes the best outcomes for a child, we first ask whether there is truly a substantial risk of harm. If not, then ask questions about the caregiving system: "Does this family have the resources to provide the care and protection they want to provide?" "What strengths exist within this caregiving system?" "What are this family's priorities for their child, and how can we support them in a culturally appropriate and humble way?"

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RECOMMENDATIONS FOR REFORMING MANDATED REPORTING TO COMMUNITY SUPPORTING Build a Community Pathway and increase access to supports and services A. Create trauma-informed linkages and a Community Pathway - Family Helplines and Family Navigators are key to developing an integrated system of care that centers on family experience and incorporates a family's strengths. Close linkages between different family-serving entities (e.g., pediatric clinics and FRCs) can be effective pathways for families to seek support, even if they are not FFPSA-eligible. B. Invest in basic supports - for example researchers found that for every \$1 increase in the minimum wage, there was a nearly 10% reduction in neglect reports.

RECOMMENDATIONS FOR REFORMING MANDATED REPORTING TO COMMUNITY **SUPPORTING** Advance legal and legislative reforms A. Narrow the legal definition of neglect, (AB 2085 & SB 1085) - Remove poverty-based B. Develop guidance on reportable neglect C. Revise current liability for failure to report - including numerous categories of reporters

D. Raise the legal threshold for reporting and family separation - i.e., mandating a report when there is a substantial or imminent risk of harm, particularly related to neglect
 Require greater information and disaggregation of data related to neglect

Utilize comprehensive prevention planning as outlined by ABIS3, supported by the State Block grant as well as FFPSA

G. State and local funding for entities supporting families, i.e., FRCs, FQHCs, School-Based Health Centers

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FAMILY RESOURCE CENTERS

ROLE IN A COMMUNITY PATHWAY

FRCs are effective:

- 45% reduction in cases of child abuse and neglect, and significantly lower rates of child maltreatment investigations. (National Data/Casey Family Programs)
- Direct child welfare savings of \$3.65 for every \$1.00 spent on prevention services through the FRC. (September 2021 Study at the Westminster Family Resource Center in **Orange County, California**)
- Families demonstrated statistically significant increases in parent hope, affect, and flourishing, and approximately 90% of parents made progress towards their identified goals and reported high levels of hope. (A 2020/2021 study of FRC supports to families at Pathways to Hope for Children in **Shasta County**)
- Comprehensive home visiting services provided through a network of FRCs reduced the risk of substantiated child abuse and neglect complaints in participating families. (An external evaluation of the **Sacramento**'s Birth and Beyond Program)

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RECOMMENDATIONS FOR REFORMING

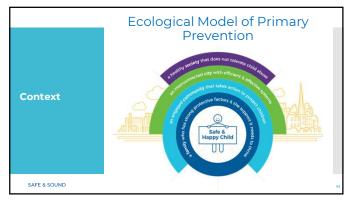
MANDATED REPORTING TO COMMUNITY **SUPPORTING**

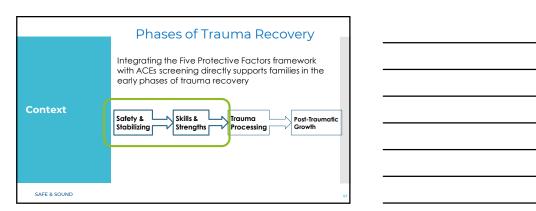
Implement policy and practice reforms

- A. Incorporate group decision making models in organizations to reduce bias and risk - examples are Plan of Safe Care and CPS Time-Out

 B. <u>Use peer advocates and partners</u> to build relationships that increase the
- likelihood that parents in emerging crises safely get support without unnecessary state intervention
- C. $\underline{Invest\ in\ technology\ solutions} especially\ those\ that\ allow\ for\ "closed\ loop"$ referrals for services and support

RECOMMENDATIONS FOR REFORMING	
MANDATED REPORTING TO COMMUNITY	
SUPPORTING	
Mandated Reporter Training Recommendations:	
A. <u>Augment mandated reporter training</u> to include strategies to build a system	
that supports families first. B. Include a list of local family support organizations in mandated reporter	
trainings. C. Include local and State disproportionality statistics, cultural considerations for	
each form of abuse, information about implicit bias in reporting and how to	
mitigate bias in reporting in all mandated reporter trainings.	
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RECOMMENDATIONS FOR REFORMING	
MANDATED REPORTING TO COMMUNITY	
SUPPORTING	
Engage communities, tribes, and other stakeholders to guide reform	
A. Ensure that planning is informed by those with lived expertise -	-
Broad representation of stakeholders, including tribes,	
educators, pediatricians, public health and family and parent	
advocates drawn from community members who have experienced the consequences of involvement with the child	
welfare system	
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NEXT STEPS:	
THE MOMENTUM BUILDS	
Child Welfare Council. Approved Prevention & Early Intervention Committee's	
Recommendation to Create Task Force (March 2023) CDSS Response to Citizen Review Panels (April 2023)	
Collaborating with Task Force	
 Updating Mandated Reporter Training Cross-Department Conversations 	
Researching US & CA Best Practices	
 Disaggregating Data County and local jurisdictions are looking at reforms to mandated reporting as a 	
lever to address racial disproportionality	

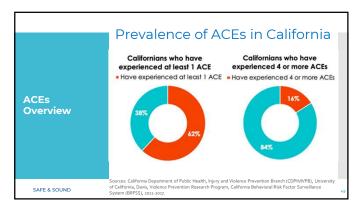






ACES Overview **Stressful or traumatic experiences people have by age 18 that were identified in the landmark 1998 study by the Centers for Disease Control and Prevention and Kaiser Permanente **The original study identified 10 categories of individual-level ACEs in three domains: abuse, neglect, and/or household dysfunction **Subsequent research has identified more individual and community-level experiences that can intensify the effects of the original 10 ACEs





	ACEs Dramatically Increase Risk for at least 9 of the 10 Leading Causes of Death in U.S.			
	Leading Causes of Death in the U.S., Od 2017	dds Ratios for ≥ 4 ACEs (relative to no ACEs)		
	1 Heart disease	2.1		
ACEs	2 Cancer	2.3		
	3 Accidents (unintentional injuries)	2.6		
Overview	4 Chronic lower respiratory disease	3.1		
	5 Stroke	2.0		
	6 Alzheimer's or dementia	11.2		
	7 Diabetes	1.4		
	8 Influenza and pneumonia	Risk Unknown		
	9 Kidney disease	1.7		
	10 Suicide (attempts)	37.5		
SAFE & SOUND (injurie:	of causes of death: CDC, 2017; Sources of odds ratios: Hughes et al., 2 s with fracture), 5; Center for Youth Wellness, 2014 for 6 (Alzheimer's or et al., 2019 for 9.			



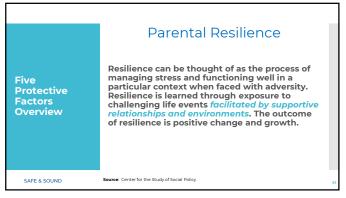
Five Protective Protective Factors Overview Passic Ideas Focus on building strengths vs. eliminating risks A research-informed approach, not a prescriptive model Changed relationship with parents Alignment with developmental science

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Five Protective factors relevant across cultures Designed to allow diversity in implementation in different service settings & with different populations Engaging with families in a culturally humble way-not prescriptive Focus is on strengths of individual families, but structural factors (e.g., structural racism, community violence, poverty) mustn't be ignored

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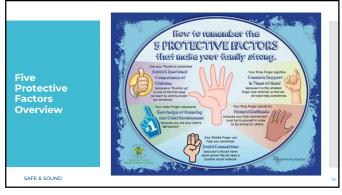




Five Protective Factors Overview Knowledge of Parenting and Child Development All parents can benefit from increasing their knowledge and understanding of infant and child development in order to apply this knowledge in day-to-day interactions with young children. Effective parenting is contextual, particularly with respect to culture and circumstances.



Five Protective Factors Overview Source: Center on the Social and Emotional Emotional Competence of Children The developing capacity of the child to form close and secure adult and peer relationships; experience, regulate, and express emotions in socially and culturally appropriate ways; and explore the environment and learn—all in the context of family, community, and culture.



Integration of ACEs and **Protective**

What is your personal experience of the Five Protective Factors?

Parental Resilience Social Connections Knowledge of Parenting and Child Development

Concrete Support in Times of Need Social & Emotional Competence of Children

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Integration of ACEs and **Factors**

The Five Protective Factors and ACEs/Risk Factors

- Adverse Childhood Experiences (ACEs) science clearly connects early experiences with later negative health outcomes, effects of ACEs are
- Protective Factors provide a framework for how to proceed when ACEs are present in a family's

 - story
 Protective Factors model aimed at **preventing intergenerational transmission** of ACEs
 Protective Factors may also be cumulative
 Protective Factors and risk factors/ACEs aren't just two
 ends of a single continuum. They coexist.

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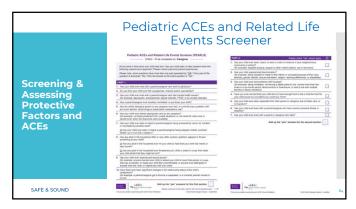
Screening/Assessment Tools

Screening & Protective Factors and

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ACEs

- Protective Factors Survey (PFS & PFS-2)
 - FRIENDS National Center for Community-Based Child Ahuse Prevention
 - Self-report, 20 items or 19 items
 - Included in California Clearinghouse on Evidence-Based Practices
 - o https://friendsnrc.org/evaluation/protective-factorssurvey/
- Parents' Assessment of Protective Factors (PAPF)
 - 2014, Center for the Study of Social Policy (CSSP) Self-report, 36 items
 - Scores 4 Protective Factors
 - Aligned with CSSP research
 - https://cssp.org/resource/papf-user-guide/







Integration of ACEs and Protective Factors Frameworks

Noticing Protective Factors and ACEs/Risk Factors

- What are some risk factors and/or ACEs, for both mother and child?
- What are some clues pointing to potential presence of Protective Factors?
- How might you begin to engage this parent in a Protective Factors-based conversation?

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Integration of ACEs and Protective Factors Frameworks

Noticing Clues about Family Strengths and Protective Factors

- Barbara works full time as a cashier at a grocery store. Concrete Support
- Barbara has prioritized her children's safety, and her own, by leaving a violent situation. Parental Resilience, Knowledge of Parenting
- Barbara and the kids have Medi-Cal and she takes them to all of their annual checkups.
 Concrete Support, Knowledge of Parenting
- On Barbara's days off, they try and do things as a family like go to the park, the beach, or the library. Knowledge of Parenting

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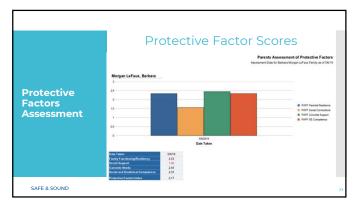
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Noticing Clues About Family Strengths and Protective Factors

- Integration of ACEs and Protective Factors Frameworks
- The children were excited to show off their books and toys. Social/Emotional Competence
- Barbara and her children live in a room at her sister's house. Social Connections, Concrete Support
- Max approached Barbara with one of his toy cars so she can play with him. Social/Emotional Competence (Nurturing and Attachment)
- Barbara mentions that it's hard to be patient with the kids and engage with them when she's getting a headache. Knowledge of Parenting

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	Protective Factors Prompts
Integration of ACEs and Protective Factors Frameworks	Start with what you already know about the family Give referrals based on what family wants to work onwhat is their priority? Possible questions: What has helped you get through these difficulties? Whom do you go to for support? What do syour family do for fun? What do you enjoy most about your child? What do you consider to be your personal strengths as a parent? What are the three most important changes you'd like to see in your family?
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	Comp	i ni					
			in				B. Morgan LeFaux
	Goal 1:	Secure	e safe, permanent housing	Protective Factor:	Concrete Needs	Target Date:	Completion Date:
		Service 1:	Connect B. with housing agency	Person Responsible:	Case Manager	Target Date:	Completion Date
		Service 2:	Support B. with application process		Case Manager	Target Date:	Completion Date:
		Service 3:		Person Responsible:		Target Date:	Completion Date:
	Goal 2:	Secure medical care for B.		Protective Factor:	Concrete Needs	Target Date:	Completion Date:
Using the		Senior 1:	Accompany B. to medical clinic	Person Responsible:	Case Manager	Target Date:	Completion Date:
		Service 2:		Person Responsible:		Target Date:	Completion Date:
Protective		Service 3:		Person Responsible:		Target Date:	Completion Date:
Factors	Goal 3:	Attend	two family events	Protective Factor:	Social Conn.	Target Date:	Completion Date:
		Senice 1:	Sign up for family events	Person Responsible:	Case Manager	Target Date:	Completion Date:
Framework		Service 2:		Person Responsible:		Target Date:	Completion Date:
Flaillework		Service 3:		Person Responsible:		Carget Date:	Completion Date:
	Goal 4:	Increas	se use of positive discipline	Protective Factor:	Knowledge of Par	Target Date:	Completion Date:
		Service 1:	Attend PPP class	Person Responsible:	Parent Educator	Target Date:	Completion Date:
		Service 2:		Person Responsible:		Target Date:	Completion Date:
		Service 3:		Person Responsible:		Target Date:	Completion Date:
	Goel 5:			Protective Factor:		Target Date:	Completion Date:
		Service 1:	1	Person Responsible:		Target Date:	Completion Date:
		Service 2:		Person Responsible:		Target Date:	Completion Date:
		Service I:		Person Kesponsible:		Carget Date:	Completion Date:

Integration of ACEs and Protective Factors Frameworks

Communities of Care

- 4-year project, funded by Doris Duke Community Foundation, to support FRCs in San Francisco to implement the Protective Factors (PF) Framework
- Purpose is to create more common language, outcomes, and practice within the San Francisco FRC network
- Provides foundational PF training, customized coaching for FRC teams, networking and peer learning opportunities for participating agencies
- 8 FRCs so far (in 2 cohorts)

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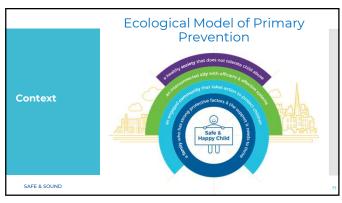
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How might an integration of ACEs science and the Five Protective Factors framework be useful in your program, with your population?

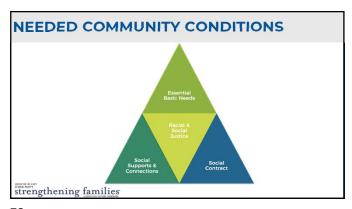
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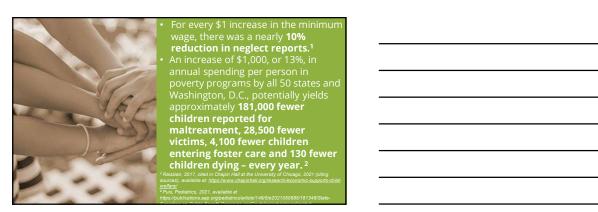












Child Abuse Costs. Prevention Pays.

Existing research suggests that expanding child abuse prevention programs provides benefits to society and **significant returns on investment.**

- Family Resource Centers: Between \$2.92¹ \$4.70² for every \$1 spent, depending on jurisdiction
- Home Visiting Programs: \$5.70³ for every \$1 spent
- Parenting Education: \$16.844 for every \$1 spent

¹OMNI, 2021; ² Community Services Analysis Company LLC.. 2014; ³ Karoly 2005; ⁴ Noor 200

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Strengthening
Children,
Families, and
Communities

Questions?

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Strengthening Children, Families, and Communities

Thank you!

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Thanks for joining 4s! WHAT'S NEXT? Survey and certificate available in the chat now Follow-up email with resources within two days Watch your inbox for the next edition of CalTrin Connect	
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