



# Child Abuse Prevention Month Webinar Series

*Getting Real with Data and  
Disproportionality*

April 12<sup>th</sup>, 2023  
11:00am-12:30pm

# Agenda



- Welcome
- Presentation by UC Berkeley California Child Welfare Indicators Project
- Presentation by Chapin Hall
- Closing

# MANDATED REPORTING TO COMMUNITY SUPPORTING

Daniel Webster, California Child Welfare Indicators Project



# Child Neglect Definition

## California Penal Code § 270:

when a parent or legal guardian willfully (and without lawful excuse) fails to provide necessities such as clothing, food, shelter or medical attendance, or other remedial care...

Neglect is a vague, broad term that may be conflated with poverty, and which obscures complex, concurrent risk factors such as parental substance use, domestic violence, and mental illness.



# What is Investigated as Neglect?

In a representative sample of 295 neglect investigations from California, structured data and narrative text fields were used to characterize the most common types of neglect (inadequate supervision, failure to protect, physical neglect) and to document concurrent parental risk factors investigated by the child protection system.

Original Manuscript

## What Does Child Protective Services Investigate as Neglect? A Population-Based Study

Lindsey Palmer, PhD<sup>1</sup>, Sarah Font, PhD<sup>1</sup>, Andrea Lane Eastman, PhD<sup>2</sup>, Lillie Guo<sup>2</sup>, and Emily Putnam-Hornstein, PhD<sup>2,3</sup>

### Abstract

Most child protective services (CPS) investigations involve allegations of neglect. Broad and vague definitions have led to concerns that CPS-investigated neglect is driven by poverty-based material hardship. In a representative sample of 295 neglect investigations in California in 2017, structured data and narrative text fields were used to characterize the types of neglect and concurrent parental risk factors investigated by CPS and to assess the rate and nature of investigated physical neglect, defined as inadequate food, housing, or hygiene. The most common types of neglect were inadequate supervision (44%) and failure to protect (29%), followed by physical neglect (14%). Common risk factors identified in neglect investigations were parental substance use (41%), domestic violence (21%), mental illness (18%), and co-reported physical or sexual abuse (29%). Nearly all investigations of physical neglect (99%) included concerns related to substance use, domestic violence, mental illness, co-reported abuse or an additional neglect allegation (i.e., abandonment). Given concerns identified in neglect investigations, economic supports are likely insufficient without an array of behavioral-health supports.

Child Maltreatment  
2022, Vol. 0(0) 1–12  
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Parental substance use, mental illness, domestic violence, and co-reported abuse were present in more than three quarters of all investigations, regardless of neglect type.

*“...preventing or alleviating harm due to neglect requires a detailed understanding of both how and why a child’s needs were unmet.” (p.7)*



# Data for all Graphs: California Child Welfare Indicators Project (CCWIP)

**CCWIP**  
California Child Welfare Indicators Project

More ▾

**California Child Welfare Indicators Project**  
Data and technical assistance to promote child welfare system improvement

The California Child Welfare Indicators Project (CCWIP) is a collaborative venture between the University of California at Berkeley (UCB) and the California Department of Social Services (CDSS). The project is housed in the School of Social Welfare, and provides agency staff, policymakers, researchers, and the public with access to critical outcome information on California's child welfare system.

<https://ccwip.berkeley.edu/>

**Report Index**  
All Measures

**CFSR4**  
Federal Measures

**Fundamentals**  
Key Reports

**Process Measures**  
CDSS

**CWS Outcomes**  
C-CFSR Report Index

**Dashboards and Frequently Visited Reports**

**TAY-Hub**  
Transition-Age Youth Research & Evaluation Hub  
[View](#)

**Safety Dashboard**  
California Child Safety Indicators  
[View](#)

**Allegation Rates**  
Rates of children with a maltreatment allegation or substantiation  
[View](#)

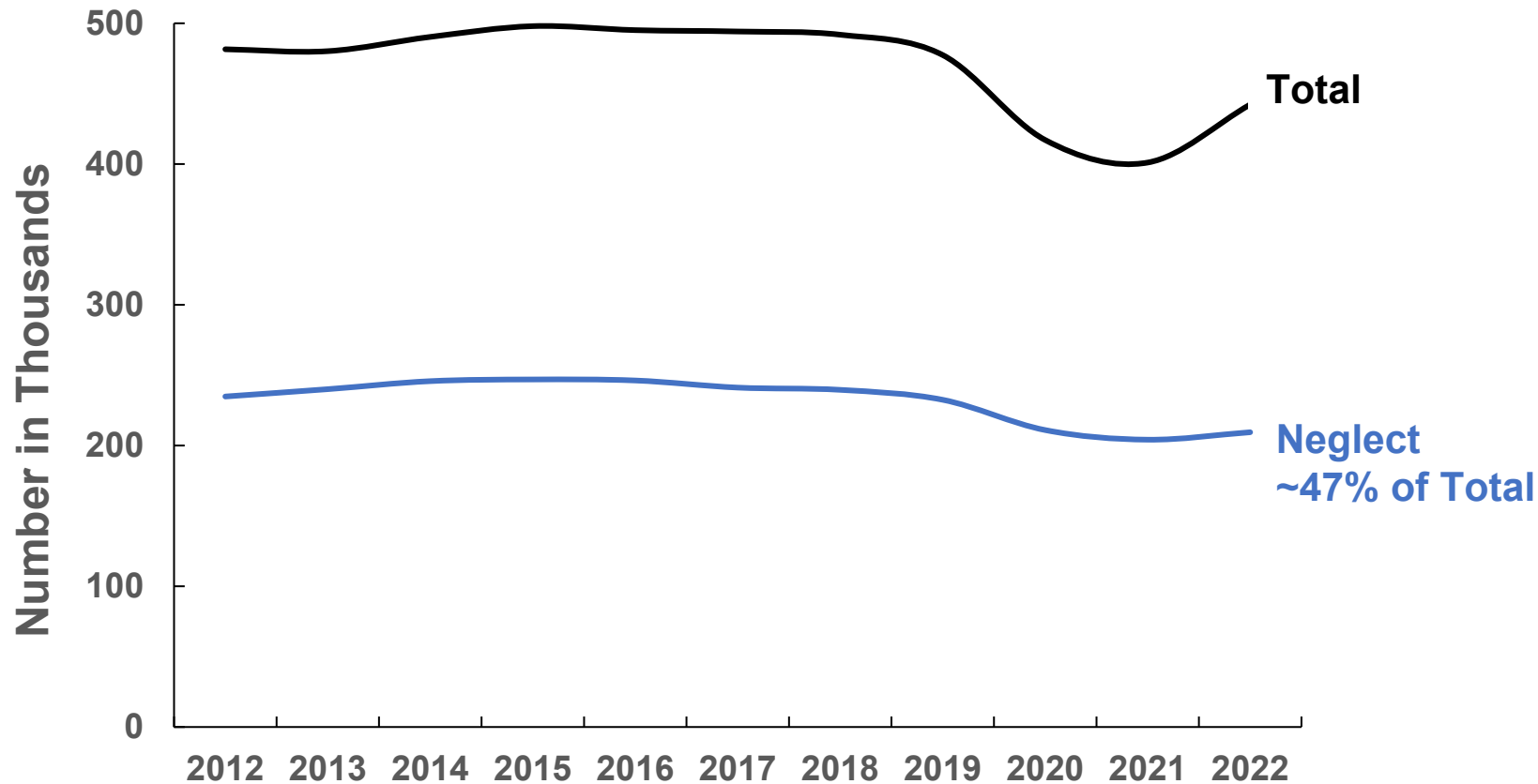
**In Care—Point In Time Count**  
Children in foster care on a given day  
[View](#)

<https://ccwip.berkeley.edu/>



# Children with an Allegation of Abuse or Neglect

Almost half a million children each year are the subject of an allegation, and over 200k of these children (47%) are reported under the vague 'neglect' category.

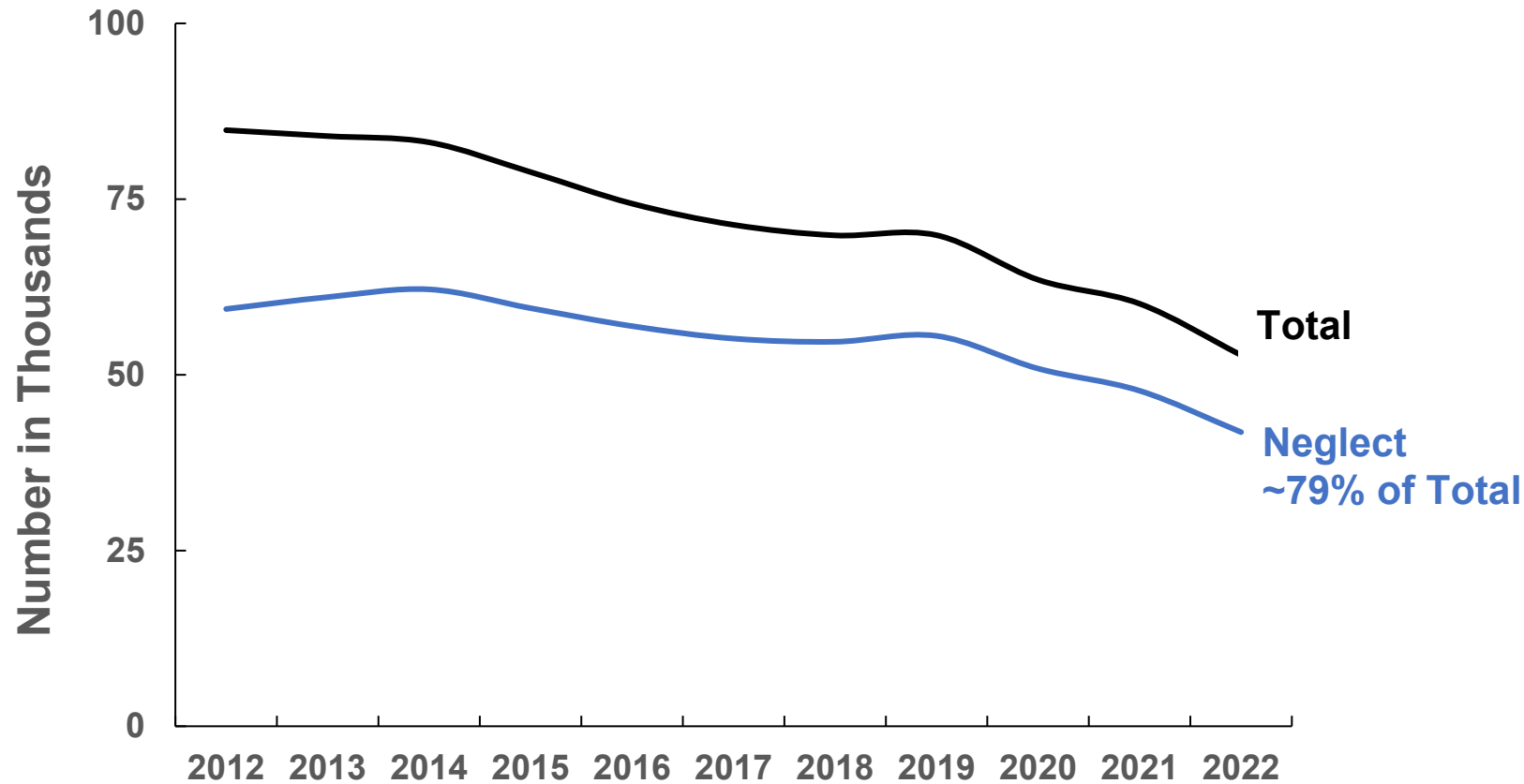


[Source: Children with an Allegation of Abuse or Neglect, California Child Welfare Indicators Project \(CCWIP\), CDSS / U.C. Berkeley](#)



# Children with a Substantiated Allegation

Neglect comprises an even larger proportion of children who are system-involved the further you go along the child welfare continuum—accounting for over three fourths of children each year whose allegations are substantiated.



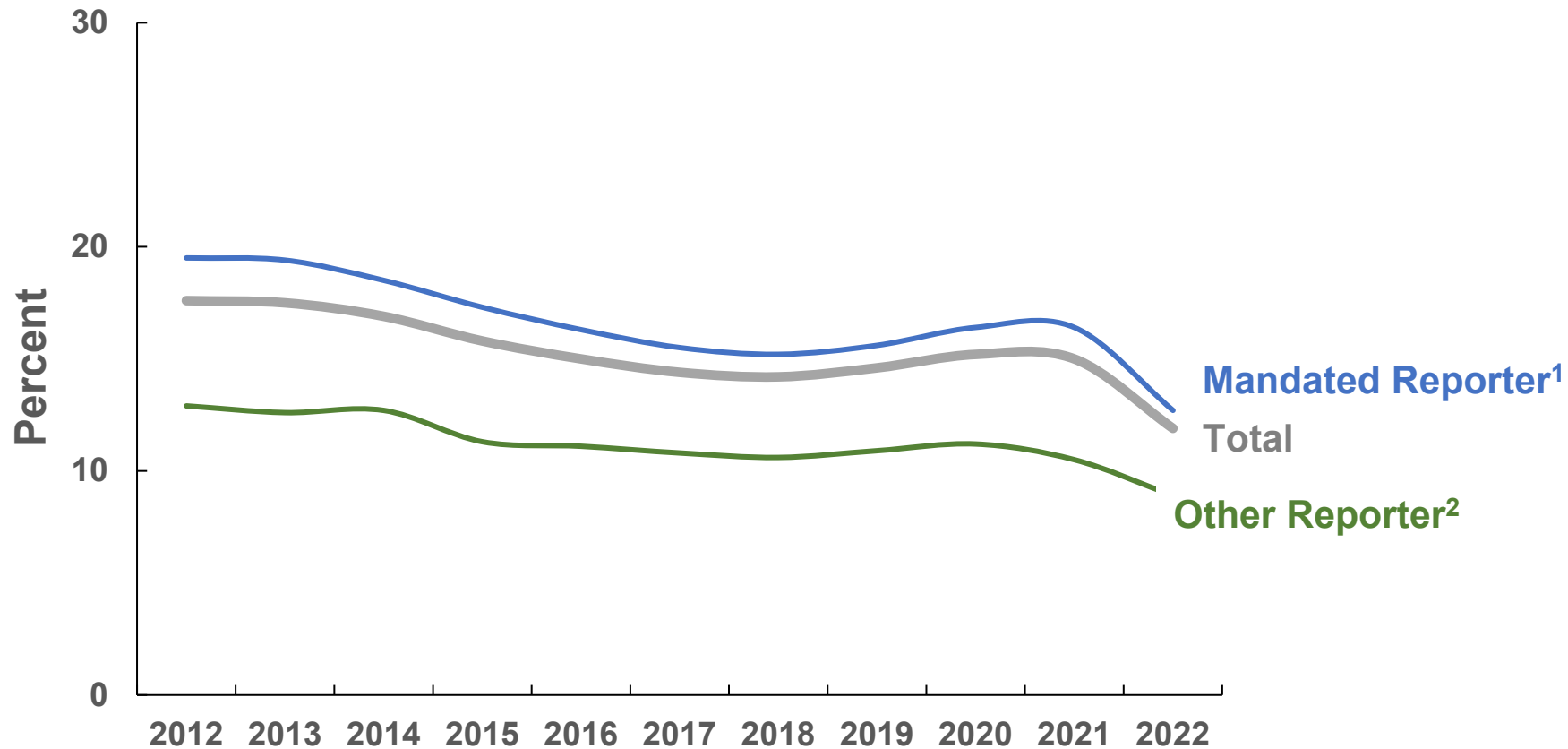
Source: [Children with a Substantiated Allegation, California Child Welfare Indicators Project \(CCWIP\), CDSS / U.C. Berkeley](#)





# Substantiations as Percent of Allegations

Of all the children with an allegation each year, about 12% are found to be substantiated as victims; this proportion is higher for mandated reporters than for other reporter types.

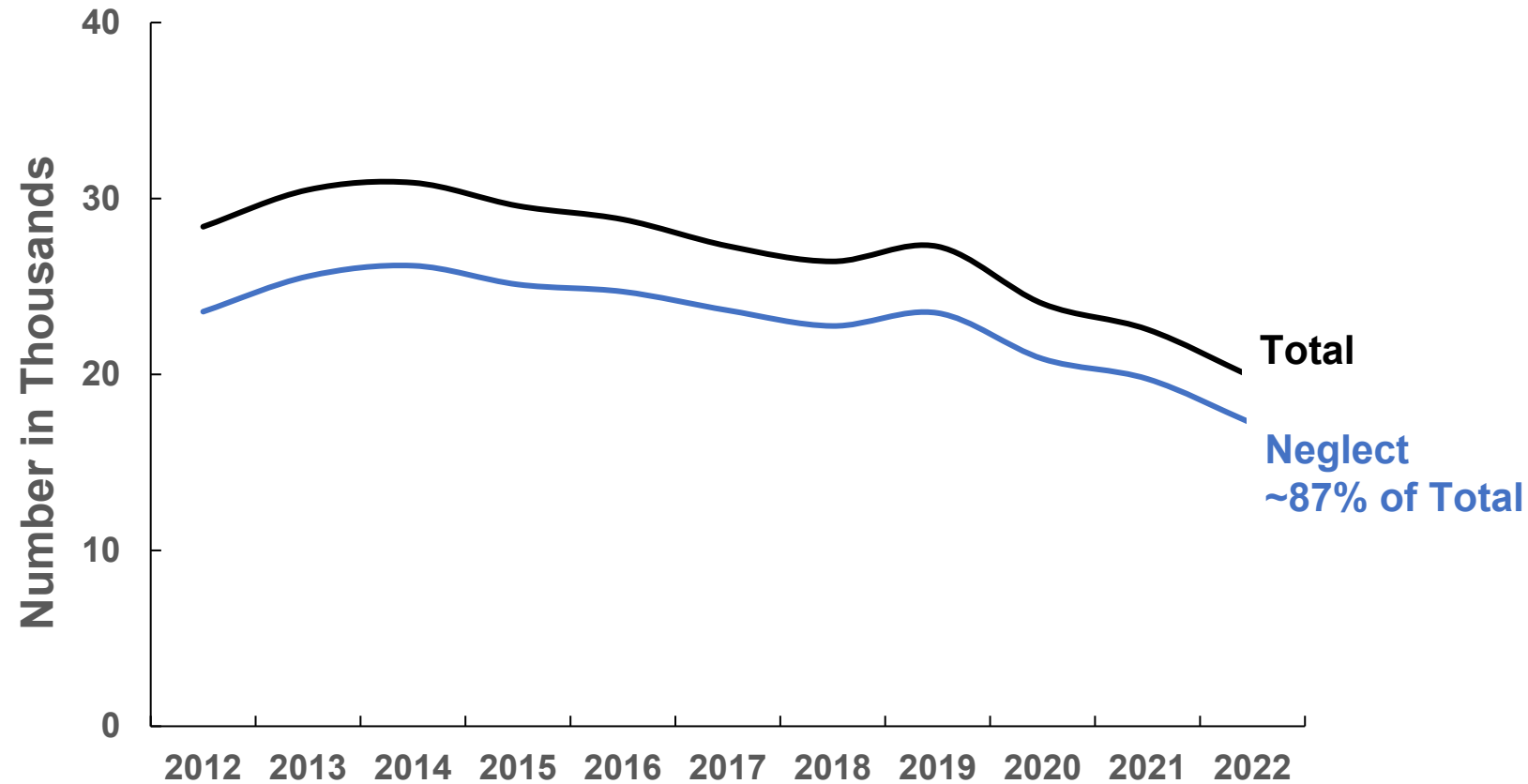


[Source: Substantiations as Percent of Allegations, California Child Welfare Indicators Project \(CCWIP\), CDSS / U.C. Berkeley](#)



# Children Entering Foster Care

Among children entering foster care, the proportion removed from their families for reasons of neglect approaches 90% (and, more than half of children removed for reasons of neglect were age 5 and under).



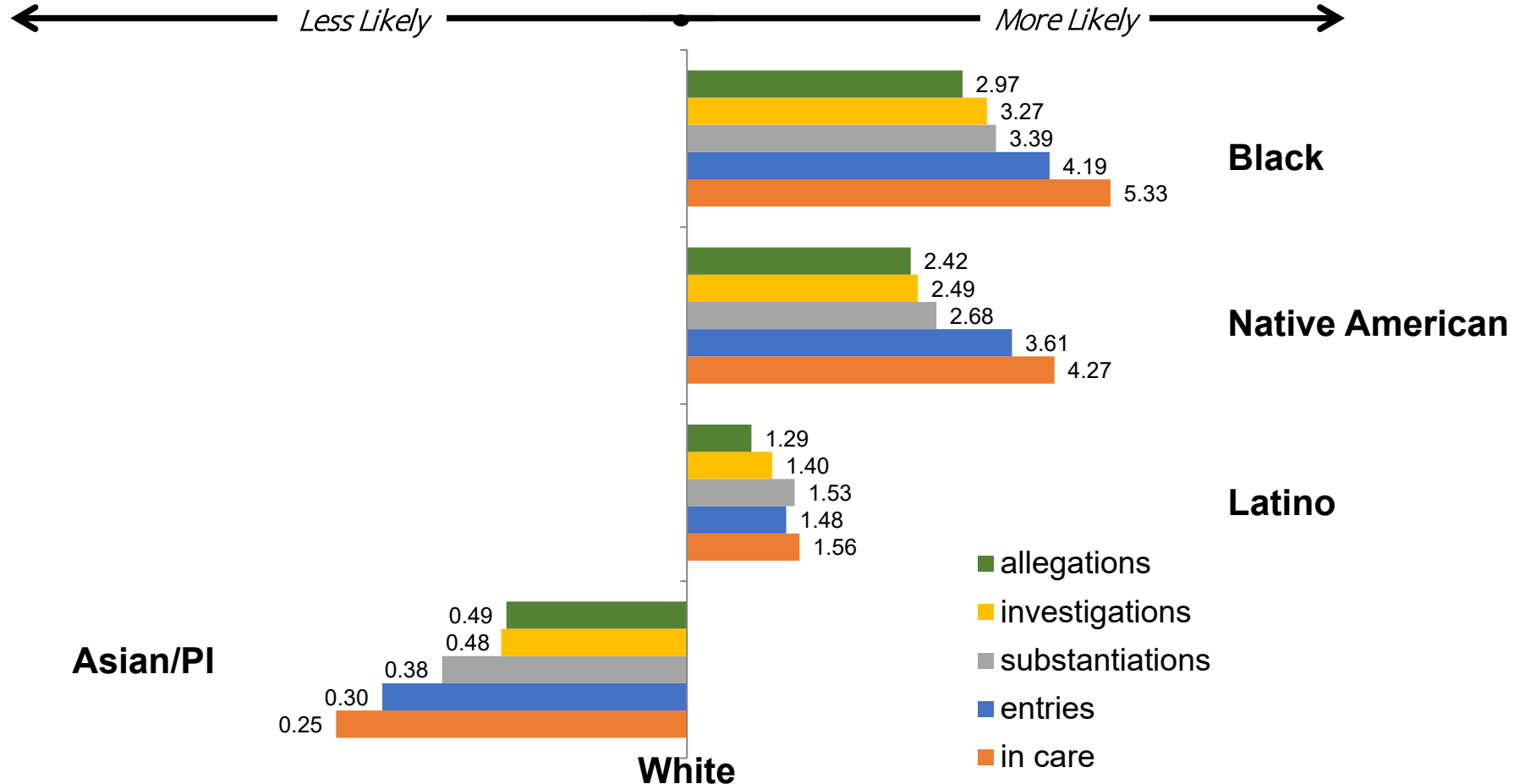
[Source: Children Entering Foster Care, California Child Welfare Indicators Project \(CCWIP\), CDSS / U.C. Berkeley](#)



# Racial Disparity Indices (General Population)

## Ethnic Group Disparity Compared with White Children along CW Continuum

Some ethnic groups (especially African American and Native American Children) are much more likely to experience CWS involvement, which becomes more pronounced at deeper levels along the continuum.



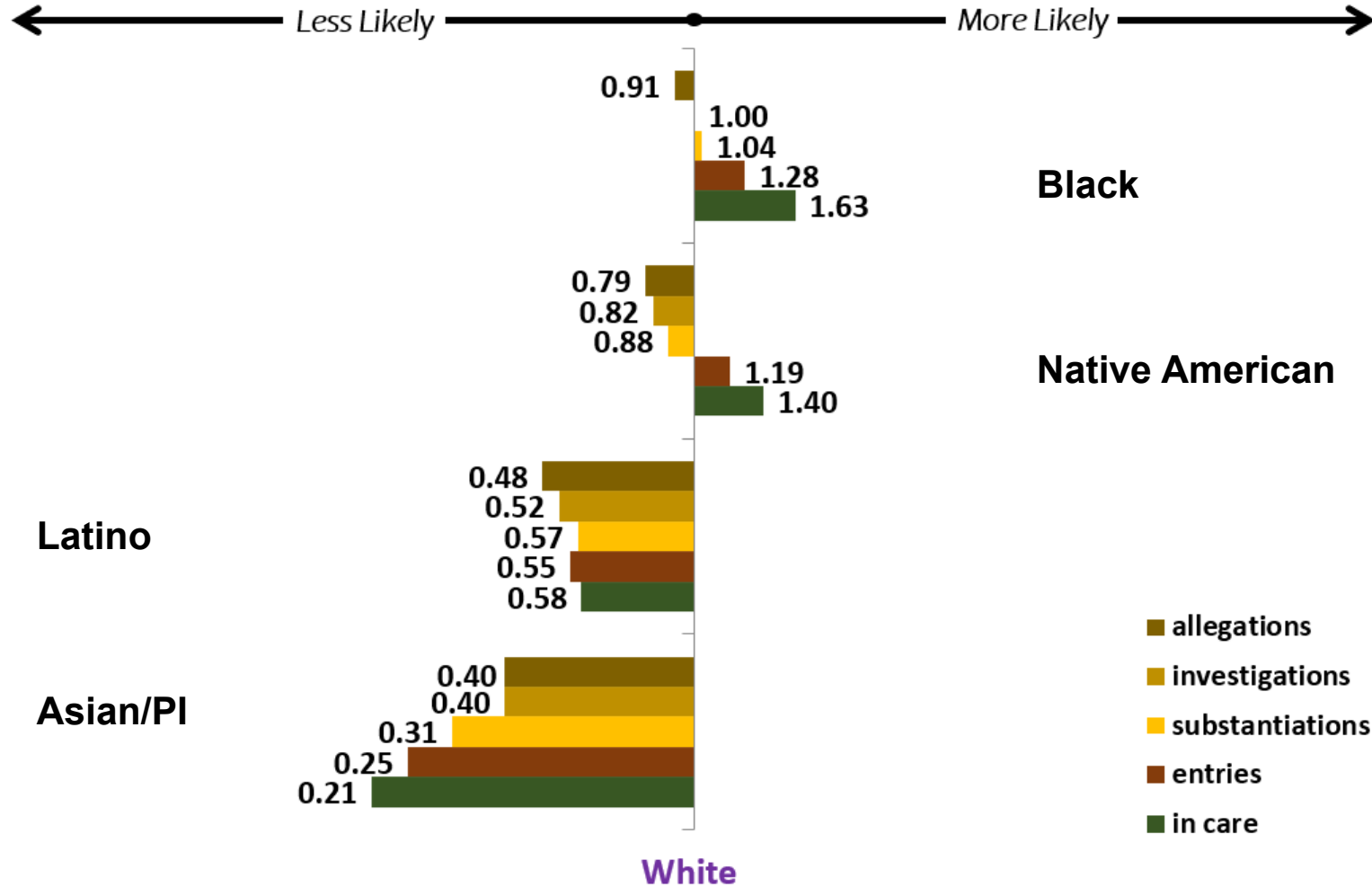
Source: [Racial Disparity Indices \(General Population\), California Child Welfare Indicators Project \(CCWIP\), CDSS / U.C. Berkeley](#)



# Racial Disparity Indices (Poverty Population)

## Ethnic Group Disparity Compared with White Children along CW Continuum

Even when controlling for poverty, disparity of system involvement is notably larger for African Americans and Native Americans than for other children.

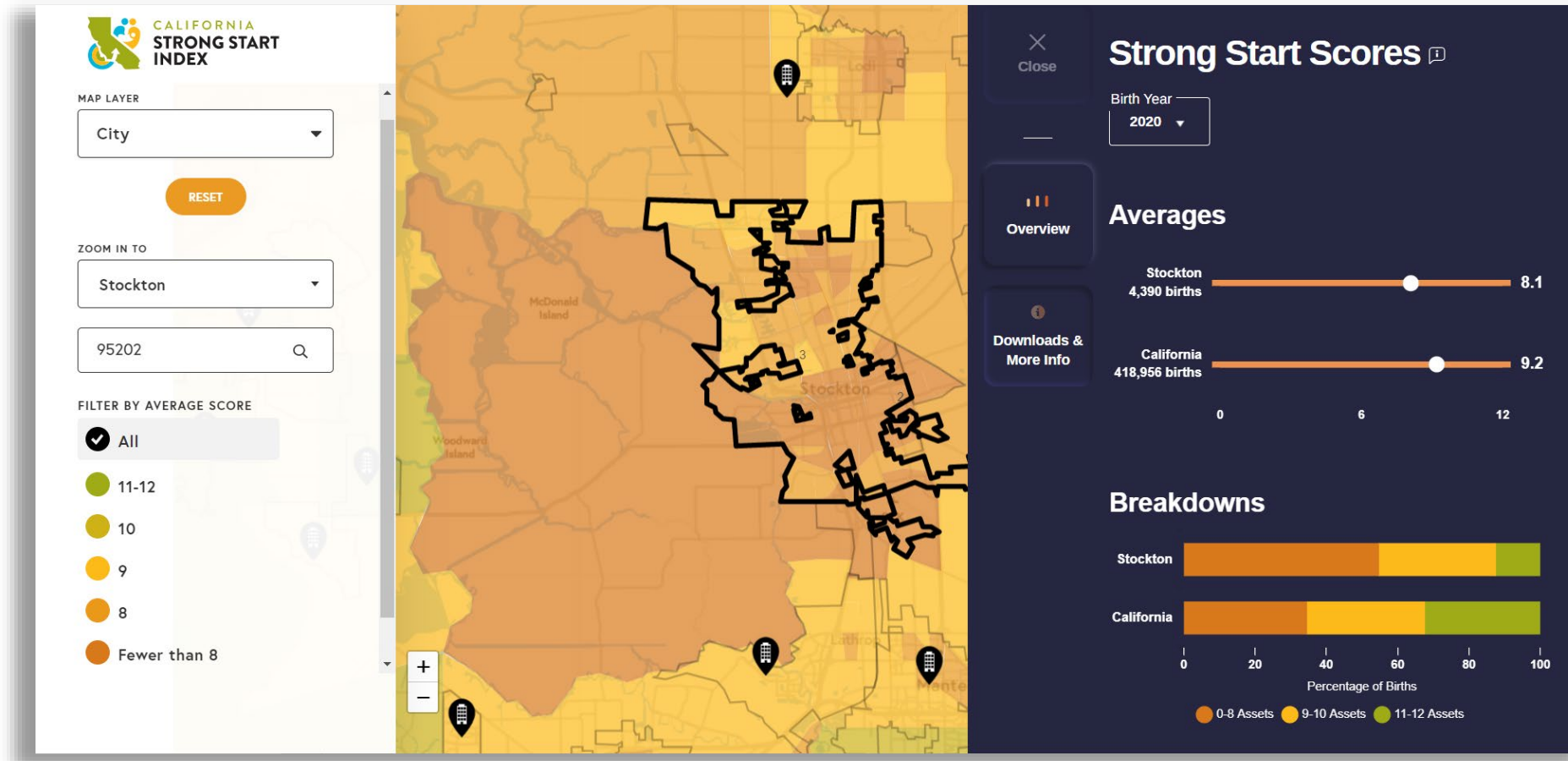


Source: California Child Welfare Indicators Project (CCWIP), CDSS / U.C. Berkeley  
<https://ccwip.berkeley.edu/childwelfare/reports/PovertyDisplnd/STSG/r/rts/s>



# Other Important Factors: Data on Community Attributes

## Children's Data Network -- California Strong Start Index

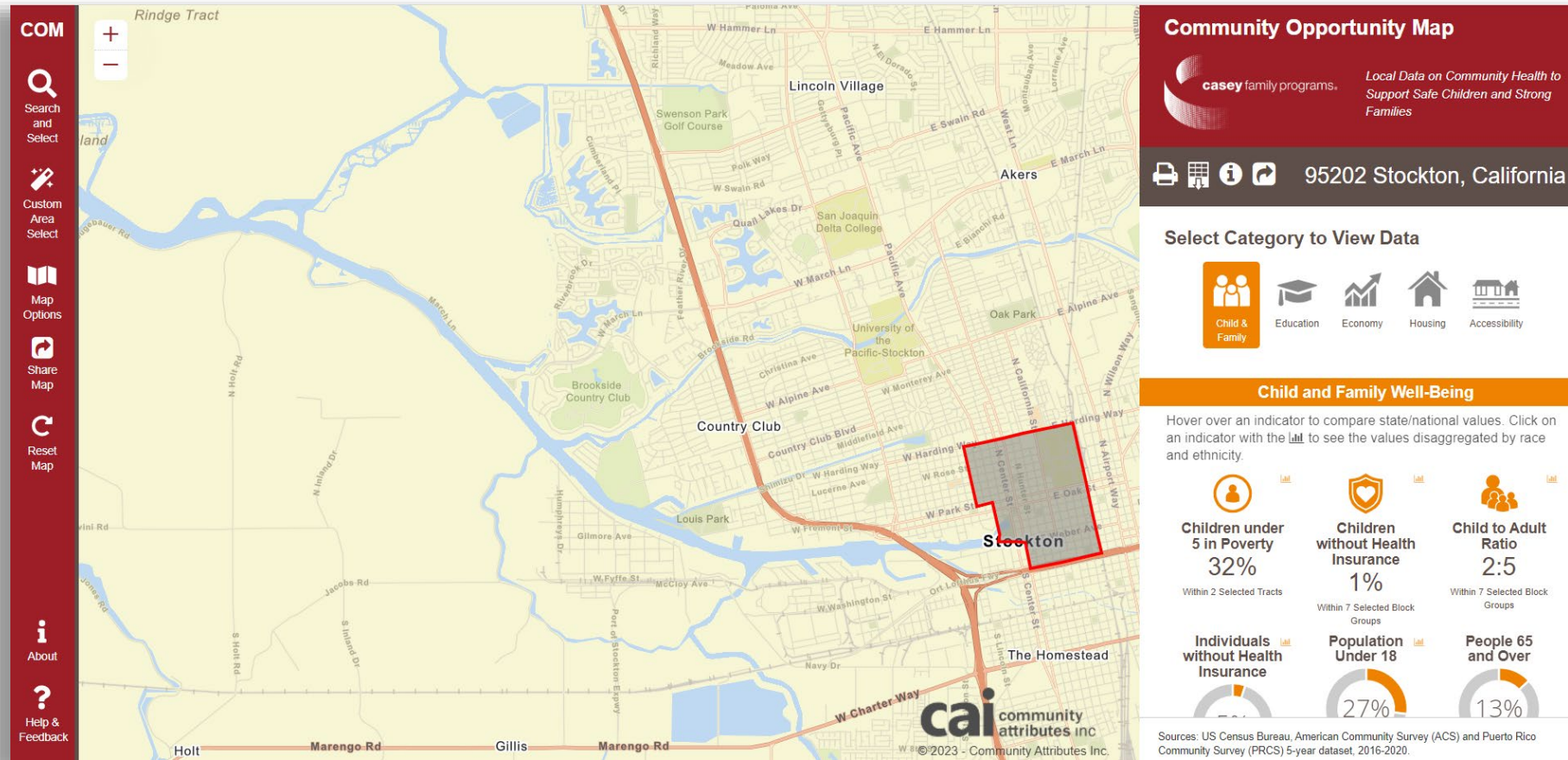


<https://strongstartindex.org/>



# Other Important Factors: Data on Community Attributes

## Casey Family Programs -- Community Opportunity Map



<https://community-opportunity-map.casey.org/>





# Data, measurement, and engagement strategies for community support

California Child Abuse Prevention Month Webinar

April 12, 2023



# Presentation goals



- Share best practices for collecting data and using it to measure disproportional involvement of certain families in the child welfare system
- Discuss how to use the data to engage local communities and stakeholders system in transformation efforts



# GUIDING PRINCIPLES



Green-Rogers, Y., Carpenter, C., Leicht, C., Miller, S., Phillips, C., Rudlang-Perman, K., Hickenbottom, A., Moore, E., Santos, C., & Day, A. G. (2022). Applying race equity strategies throughout the Continuous Quality Improvement (CQI) process. Chicago, IL; Seattle, WA; Reston, VA; Arlington, VA, and Tampa, FL: Chapin Hall at the University of Chicago, Casey Family Programs, ICF, Capacity Building Center for States, James Bell Associates, and the University of South Florida. [Chaphall.org/equitydocuments](https://chaphall.org/equitydocuments)



# IDENTIFYING AND ENGAGING PARTNERS

Gather the foundational information needed to effectively engage local leaders, lived experts and the workforce.

- Acknowledge the agency's role in this work
- Consider how the community would want to be approached
- Seek the community's perspective on the issues and the right language to use

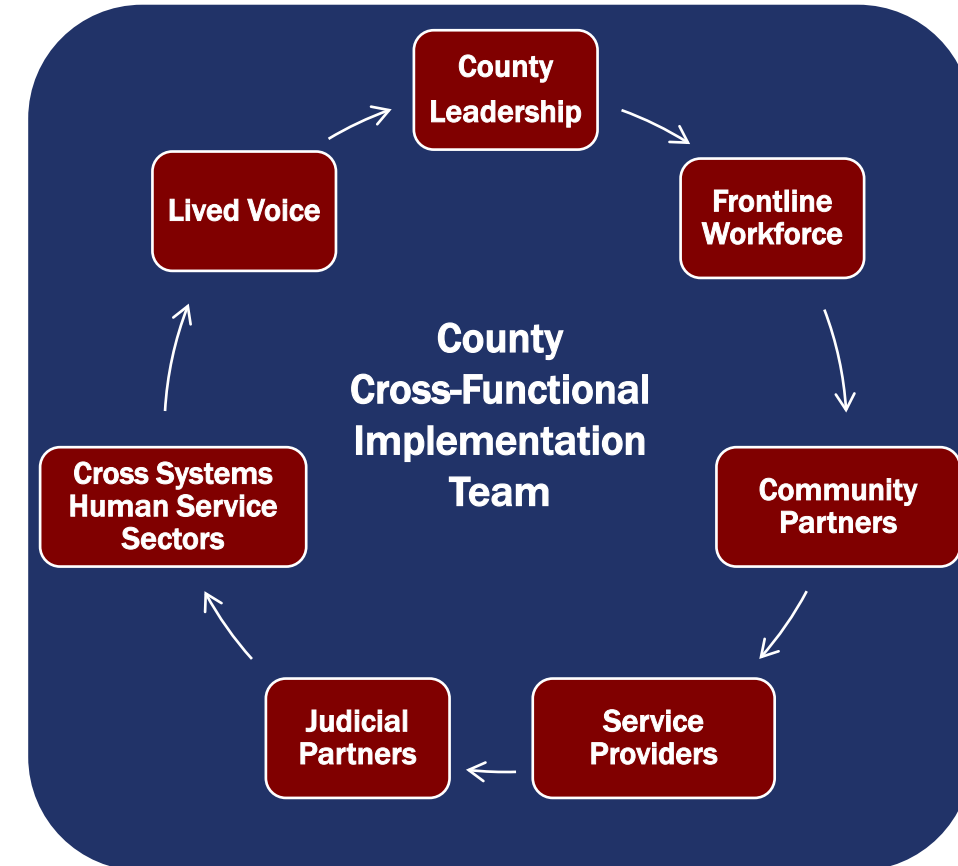
# IDENTIFYING AND ENGAGING PARTNERS

Ensure that the necessary infrastructure is in place to support respectful and meaningful involvement of stakeholders

- Investment of time and effort
- Compensation
- Leadership support and resources

# GOVERNANCE STRUCTURE AND COMMUNICATION PATHWAYS

- In what forums will performance data and evidence be discussed, root causes identified and improvement strategies co-developed?
  - Front-line staff and supervisory team meetings
  - Meetings with service providers
  - Comprehensive CQI meetings that bring everyone together
  - Community meetings
- How often will meetings take place?
- Who are the key participants in those discussions?



**What is the biggest challenge with engaging the community in prevention planning?**



Using data & evidence to advance race equity and inform prevention planning

nearly **85%**

of families investigated by  
child protective services  
have incomes below 200%  
of the federal poverty line

*(\$49,720 for a family of 3 in 2023)*

# almost 70%

of families with incomes below 200% of the federal poverty line report experiencing a material hardship in the past year  
*(difficulty paying for housing, utilities, food or medical care)*

Of these families:

61% experienced a financial shock in the past year



# What Current & Historic Systemic Inequities Put Families of Color at Disproportionate Risk of Economic Hardship?

Some examples include:

- Exclusion from homeownership via red-lining
- Denial of access to mortgages, banking & financial services
- Lending discrimination
- Exclusionary zoning policies
- Discriminatory federal housing policy
- Residential segregation
- Racially restrictive covenants & laws
- Denial of access to quality housing
- Discrimination in labor markets & commerce
- Inequitable hiring practices
- Denial of access to quality education
- Lack of access to health care
- Discriminatory law enforcement & criminal legal system policies
- Political disenfranchisement

# USING DATA AND EVIDENCE TO :

- Understand the degree of disproportionality and disparity
- Engage people in interpretation and analysis of the data
- Track and monitor progress



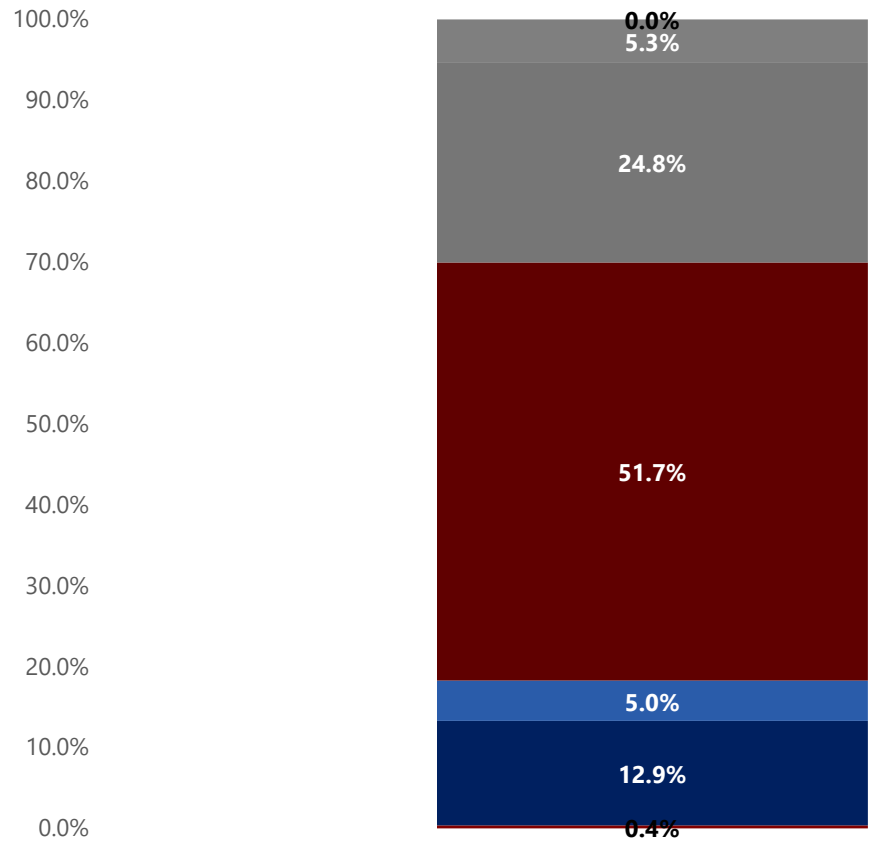
# MEASUREMENT DEFINITIONS – 3 D’S

- **Disaggregate:** Data broken down by sub-categories, for example by race or ethnic group.
- **Disproportionality:** The underrepresentation or overrepresentation of a racial or ethnic group compared to its percentage in the total population (i.e., one group is proportionately larger/overrepresented or smaller/underrepresented than in the general child population).
- **Disparity:** The unequal outcomes of one racial or ethnic group as compared to outcomes for another racial/ethnic group.

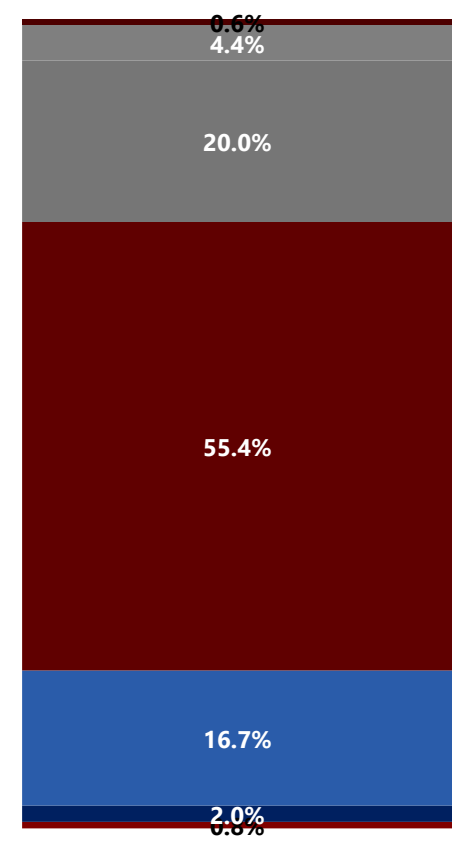
# DISAGGREGATED

## CA Child/Youth Population & Foster Care Entries, 2020

### Child/youth population



### Foster care population

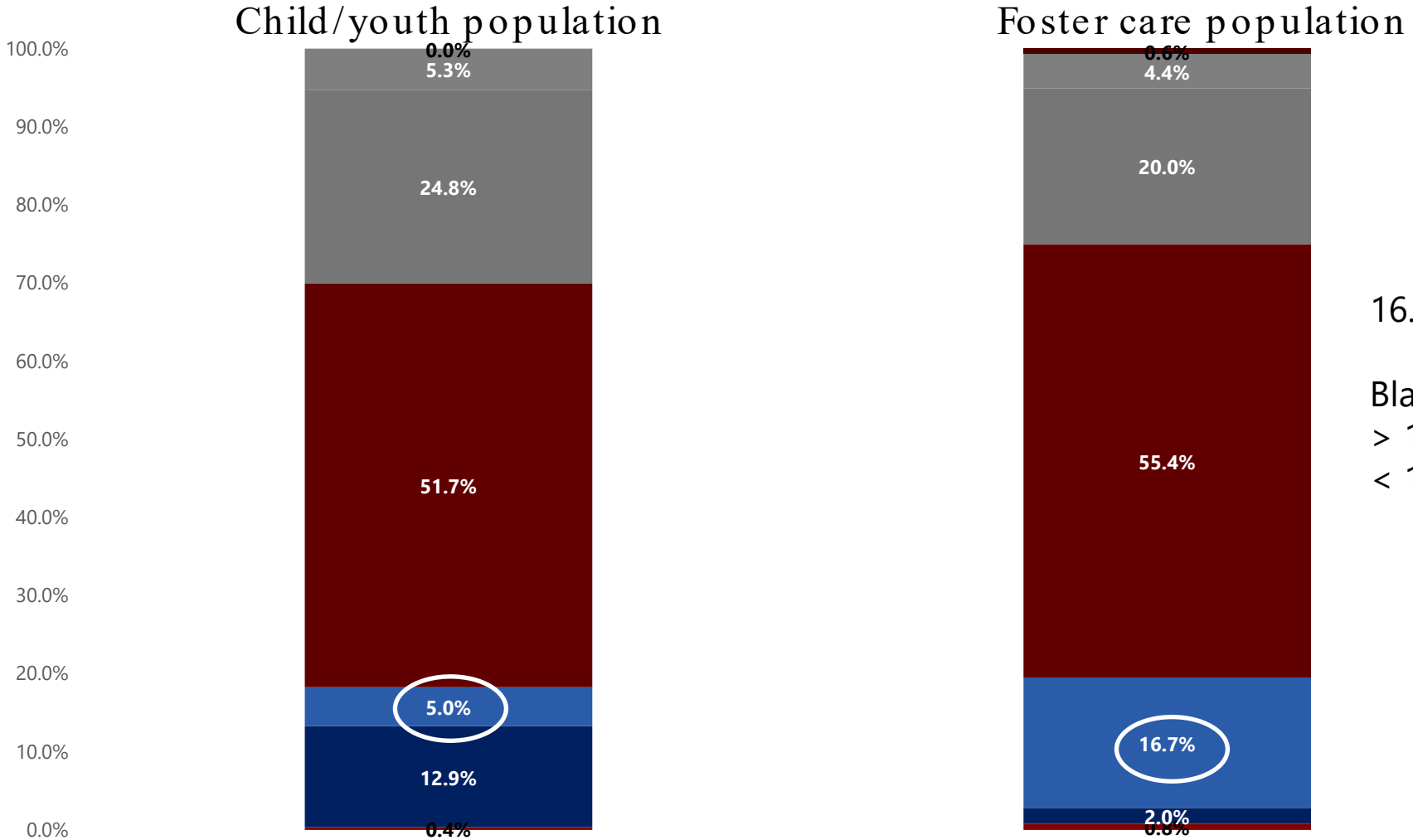


■ American Indian/Alaska Native ■ Asian/Native Hawaiian ■ Black or African American ■ Hispanic (of any race) ■ White ■ Two or More ■ Unk/Missing

Data source: <https://datacenter.kidscount.org>

# DISPROPORTIONALITY

## CA Child/Youth Population & Foster Care Entries, 2020



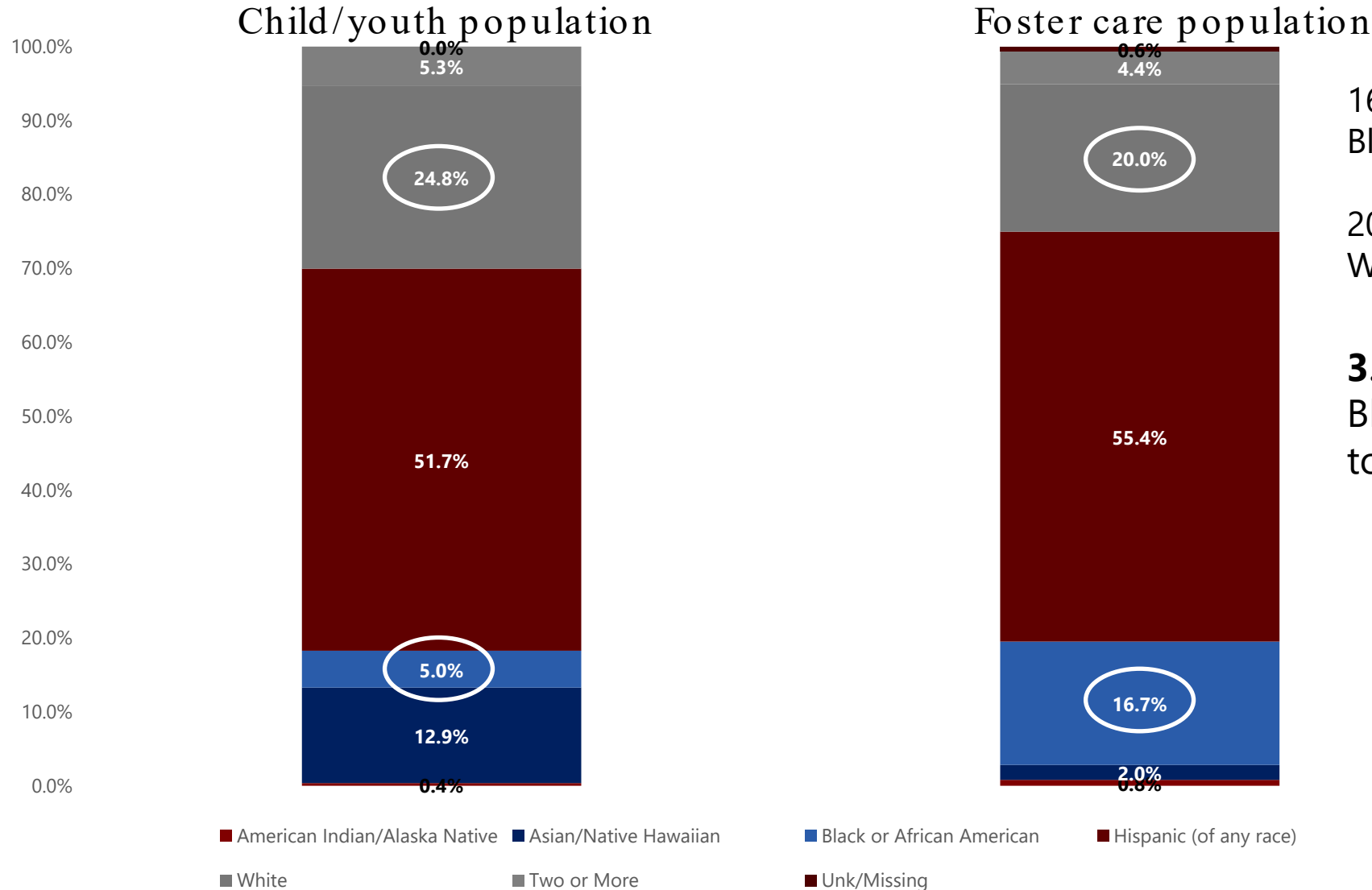
$16.7\% / 5.0\% = 3.34$

Black Disproportionality rate  
 > 1 = over representation  
 < 1 = under representation

Data source: <https://datacenter.kidscount.org>

# DISPARITY

## CA Child/Youth Population & Foster Care Entries, 2020



16.7% / 5.0% = **3.34**  
Black Disproportionality rate

20.0%/24.8% = **.80**  
White Disproportionality rate

**3.34/.80 = 4.2**  
Black Disparity rate compared to White

# CA DISPARITY DATA DASHBOARD

✕

## Report Options

Disparity Indices

Remember County Selection

**Time Period**

**Time Period**

Jan - Dec 2020

**Counties**

California

**Type of Contact**

- Allegations
- Investigations
- Substantiated Allegations
- Entries
- In Care

✕

[Admission Rates](#)
[Entry Rates](#)
[In Care Rates](#)
[Population](#)
[Disparity Indices by Ethnicity](#)

Disparity Indices Chart Data Table

California Child Welfare Indicators Project (CCWIP)  
 University of California at Berkeley  
 California Department of Social Services, Research and Data Insights Branch  
 2020 Disparity Indices by Ethnicity  
 Selected Subset: Type of Analysis: Entries  
 California

Export to Excel

Ethnicity	Compared with Black	Compared with White	Compared with Latino	Compared with Asian	Compared with Native American
Black	1.00	4.23	2.94	14.23	0.98
White	0.24	1.00	0.70	3.37	0.23
Latino	0.34	1.44	1.00	4.84	0.33
Asian/P.I.	0.07	0.30	0.21	1.00	0.07
Nat Amer	1.03	4.33	3.01	14.59	1.00

Data Source: CWS/CMS 2022 Quarter 3 Extract.  
 Program version: 2.00 Database version: 76547B69

The suggested way to cite the above data is as follows:  
 Webster, D., Lee, S., Dawson, W., Magruder, J., Exel, M., Cuccaro-Alamin, S., Putnam-Hornstein, E., Wiegmann, W., Saika, G., Courtney, M., Eastman, A.L., Hammond, I., Gomez, A., Prakash, A., Sunaryo, E., Guo, S., Berwick, H., Hoerl, C., Yee, H., Flanson, T., Gonzalez, A., Ensele, P., Nevin, J., & Guinan, B. (2022).  
 CCWIP reports. Retrieved Jan 24, 2023, from University of California at Berkeley California Child Welfare Indicators Project website. URL: <https://ccwip.berkeley.edu>

# CA DISPARITY DATA DASHBOARD

METHODOLOGY

## Report Options

Disparity Indices

Remember County Selection

Time Period

Time Period

Jan - Dec 2021

Counties

California

Type of Contact

- Allegations
- Investigations
- Substantiated Allegations
- Entries
- In Care

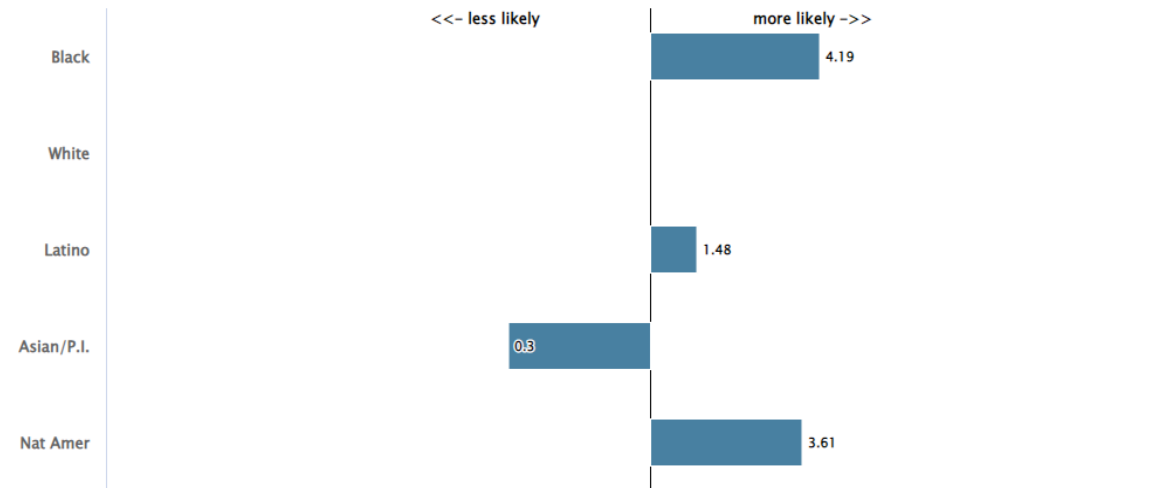
Disparity Rates Entry Rates In Care Rates Population Disparity Indices by Ethnicity

Disparity Indices Chart Data Table

California Child Welfare Indicators Project (CCWIP)  
University of California at Berkeley  
California Department of Social Services, Research and Data Insights Branch

2021 Disparity Indices by Ethnicity  
Selected Subset: Type of Analysis: Entries

California



Compared with Black  Compared with White  Compared with Latino  Compared with Asian  Compared with Native American

This graph employs a logarithmic scale, which allows for symmetry regardless of whether a group was more or less likely to experience the specific child welfare contact type than the comparison. As such, the length of lines will appear different than for other website reports which employ an arithmetic scale.

Data Source: CWS/CMS 2022 Quarter 3 Extract.

Program version: 2.00 Database version: 76547869

CCWIP reports. Retrieved Jan 24, 2023, from University of California at Berkeley California Child Welfare Indicators Project website. URL: <https://ccwip.berkeley.edu>

Highcharts.com

<https://ccwip.berkeley.edu/childwelfare/reports/DisparityIndices/STSG/r/rts/s>

HALL  
AT THE UNIVERSITY OF CHICAGO



**Are you looking at your data by race and ethnicity?**



DEFINING THE  
PROBLEM...

THEN EXAMINE THE

**3 W's**

**WHO**

**WHY**

**WHERE**



# DEFINING THE PROBLEM...

Number of CPS referrals & foster care entries

**WHO**

- **Ages of children/youth**
- **Race/ethnicity**

**WHY**

**Reasons:**

- **Neglect?**
- **Child behavior problems?**



# DEFINING THE PROBLEM...

Number of CPS referrals & foster care entries

## WHERE



MAP LAYER

Best Start

RESET

ZOOM IN TO

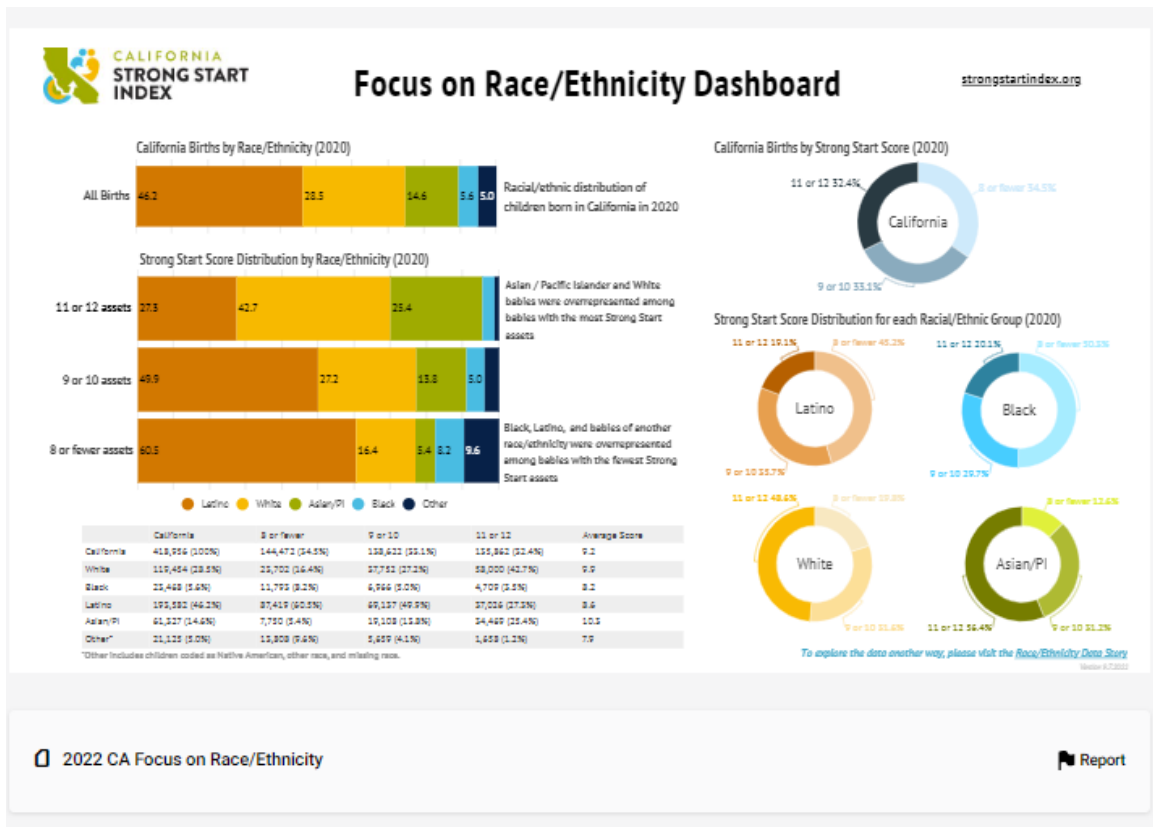
Select a Best Start Community

Type in a ZIP code

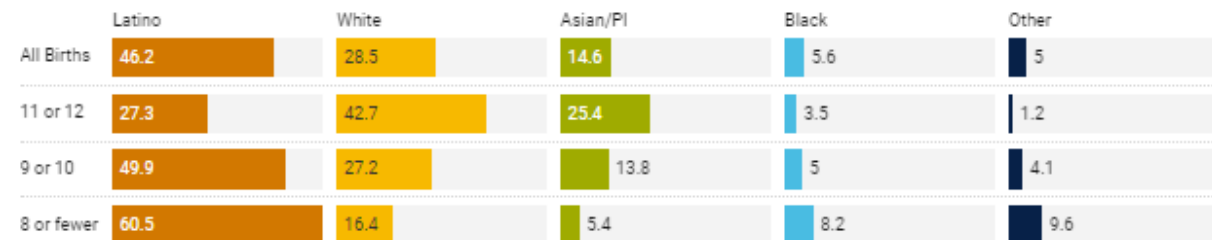
FILTER BY AVERAGE SCORE

- All
- 11-12
- 10
- 9
- 8
- Fewer than 8

# Use Strong Start Data: to prioritize communities for investment... to examine racial/ethnic disparities...



In other words, the graphs above focused on comparisons *within* specific racial/ethnic groups. We also can plot the data to see how each racial/ethnic group contributes to the total percentage for each asset bucket: 0-8, 9-10, and 11-12. Here are those breakdowns:



[https://strongstartindex.org/map?bt=beststart&qt=1&z=6&lat=36.80048816579081&lng=-117.29003906250001&reset=1&cy\[\]=2020&sc=1](https://strongstartindex.org/map?bt=beststart&qt=1&z=6&lat=36.80048816579081&lng=-117.29003906250001&reset=1&cy[]=2020&sc=1)



# APPLIED EXAMPLE

# PREVENTING FOSTER CARE ENTRIES

PROBLEM: *FOSTER CARE ENTRIES*

**22%**

- OF ALL CA FOSTER CARE ENTRIES ARE YOUTH AGES 12-17
- CONSISTENT TREND OVER THE LAST **6 YEARS**

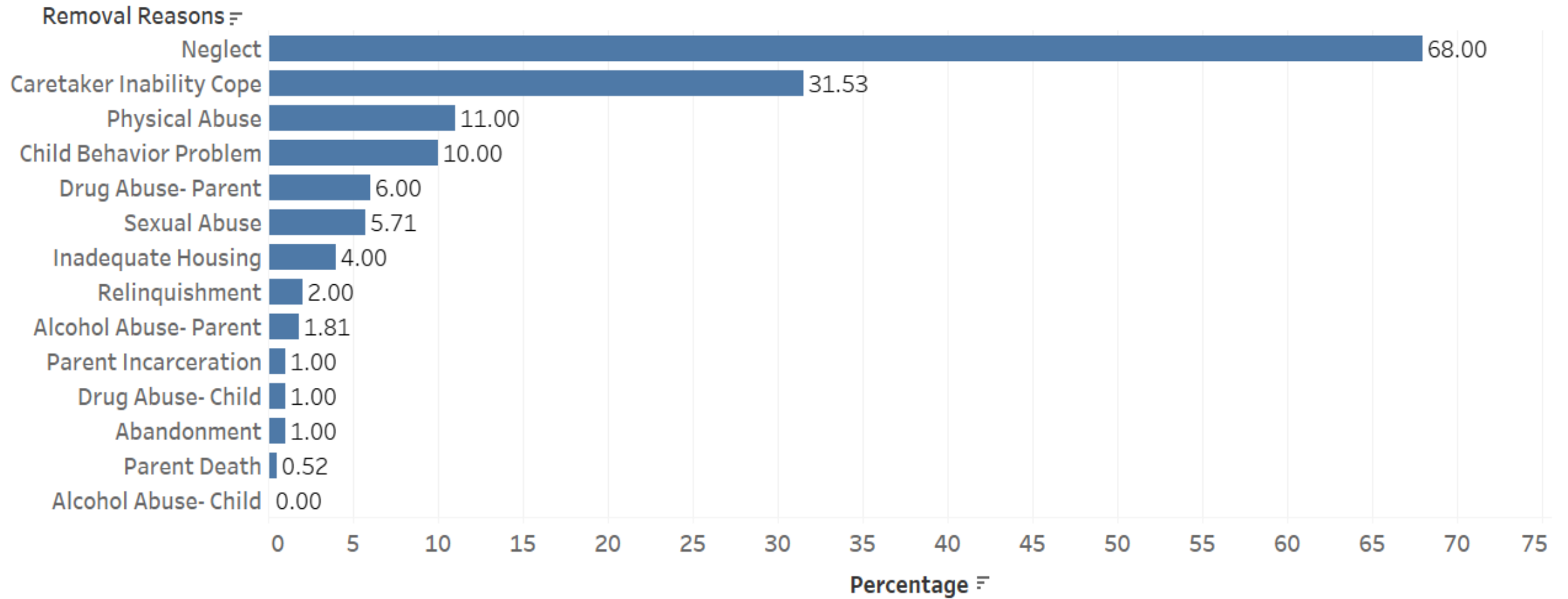


WHY ARE YOUTH 12-17 ENTERING FOSTER CARE?  
ARE THERE DIFFERENCES BY RACE AND ETHNICITY?



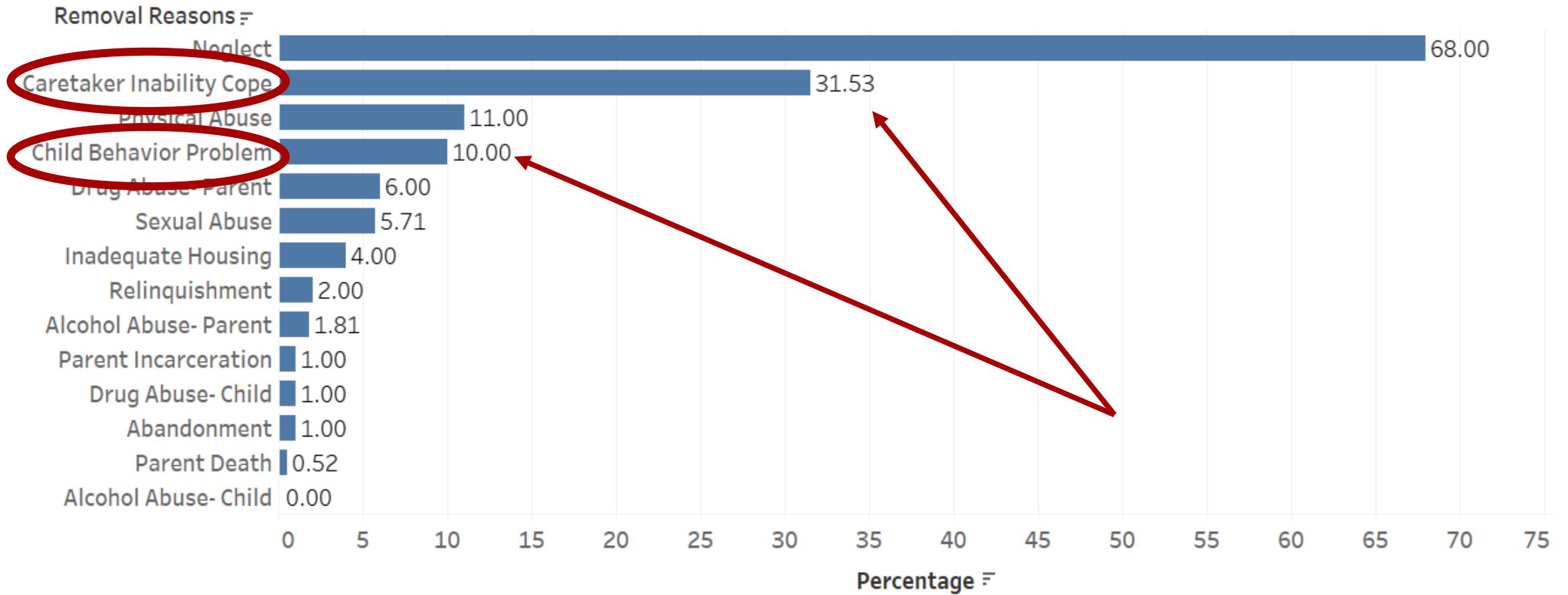


# CALIFORNIA: CIRCUMSTANCES OF INITIAL REMOVAL: YOUTH AGES 12-17



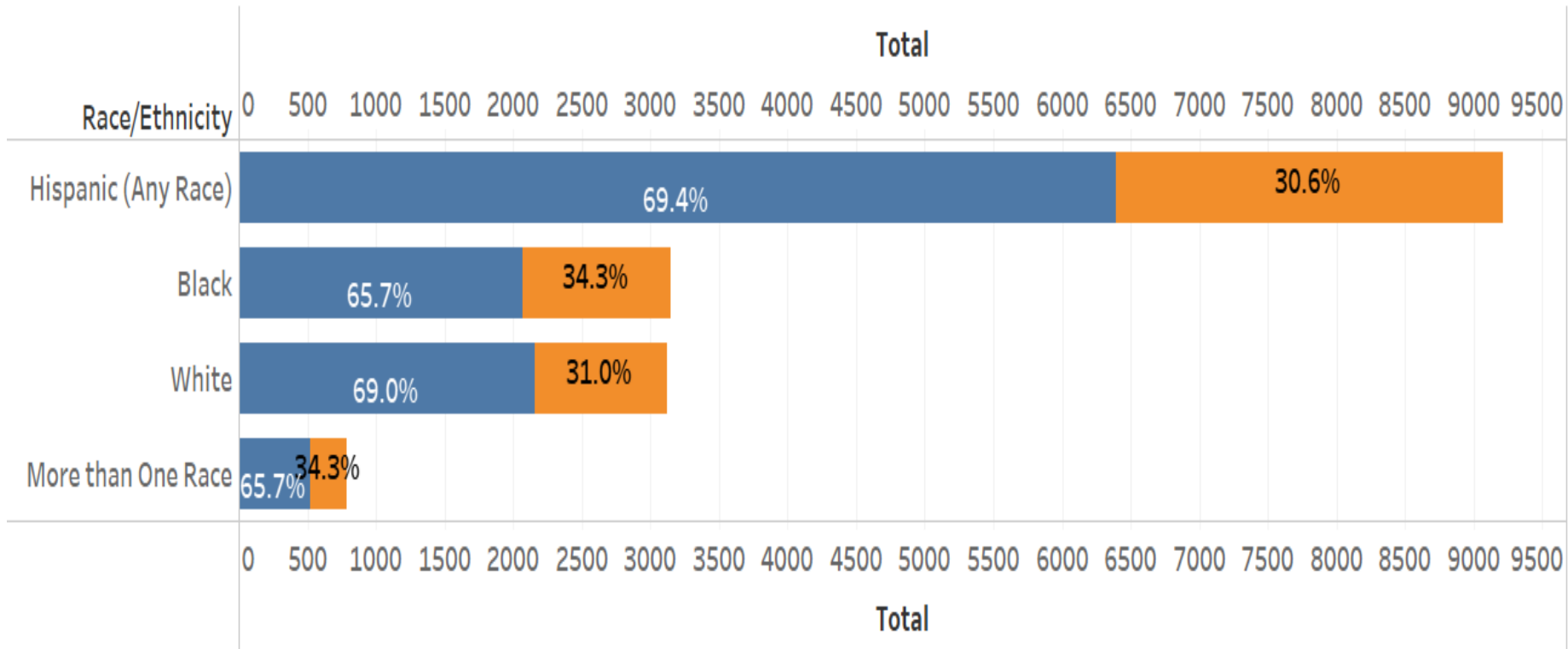
Data source: AFCARS FFY 2015-2020

# CALIFORNIA: CIRCUMSTANCES OF INITIAL REMOVAL: YOUTH AGES 12-17



Data source: AFCARS FFY 2015-2020

# CIRCUMSTANCES OF INITIAL REMOVAL: CARETAKER INABILITY TO COPE, YOUTH AGES 12-17 DISAGGREGATED BY RACE & ETHNICITY

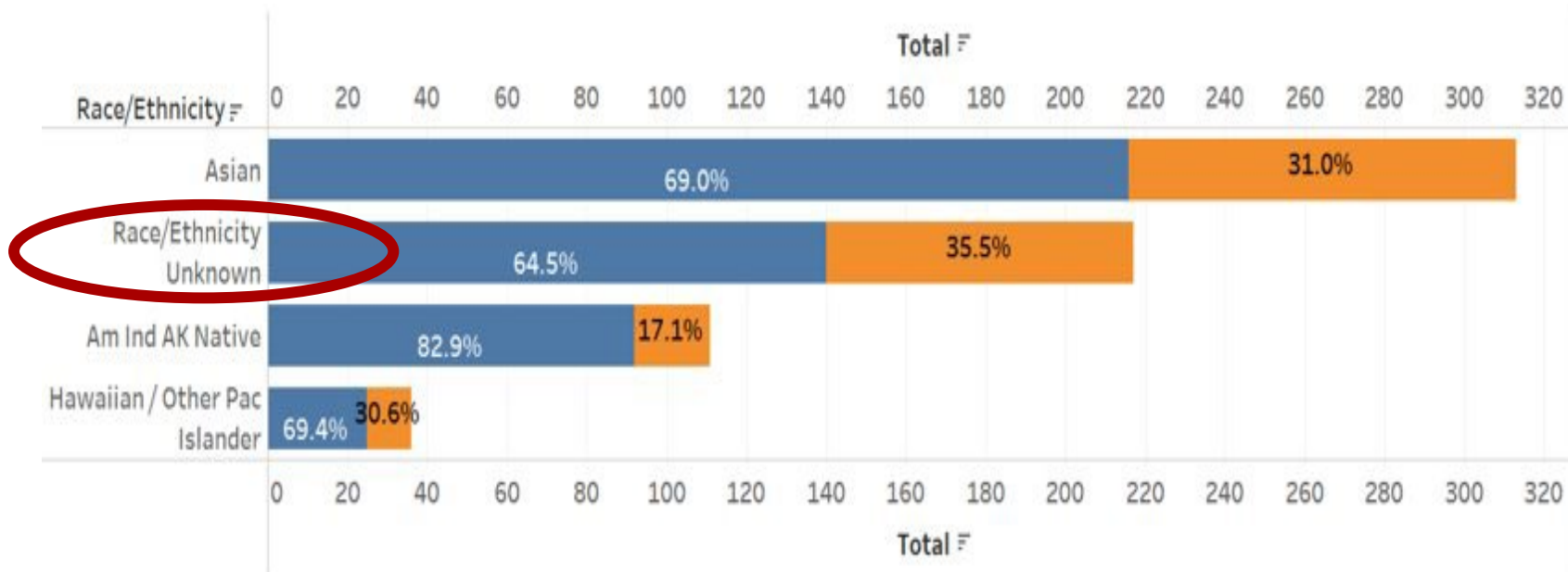


## Similar patterns

- 34.3% Black
- 34.3% More than one race
- 31.0% White
- 30.6% Hispanic



# CIRCUMSTANCES OF INITIAL REMOVAL: CARETAKER INABILITY TO COPE, YOUTH AGES 12-17 DISAGGREGATED BY RACE & ETHNICITY



Mostly similar patterns

- 35.5% Unknown
- 31.0% Asian
- 30.6% Hawaiian/OPI\*
- **17.1% AI/AK**

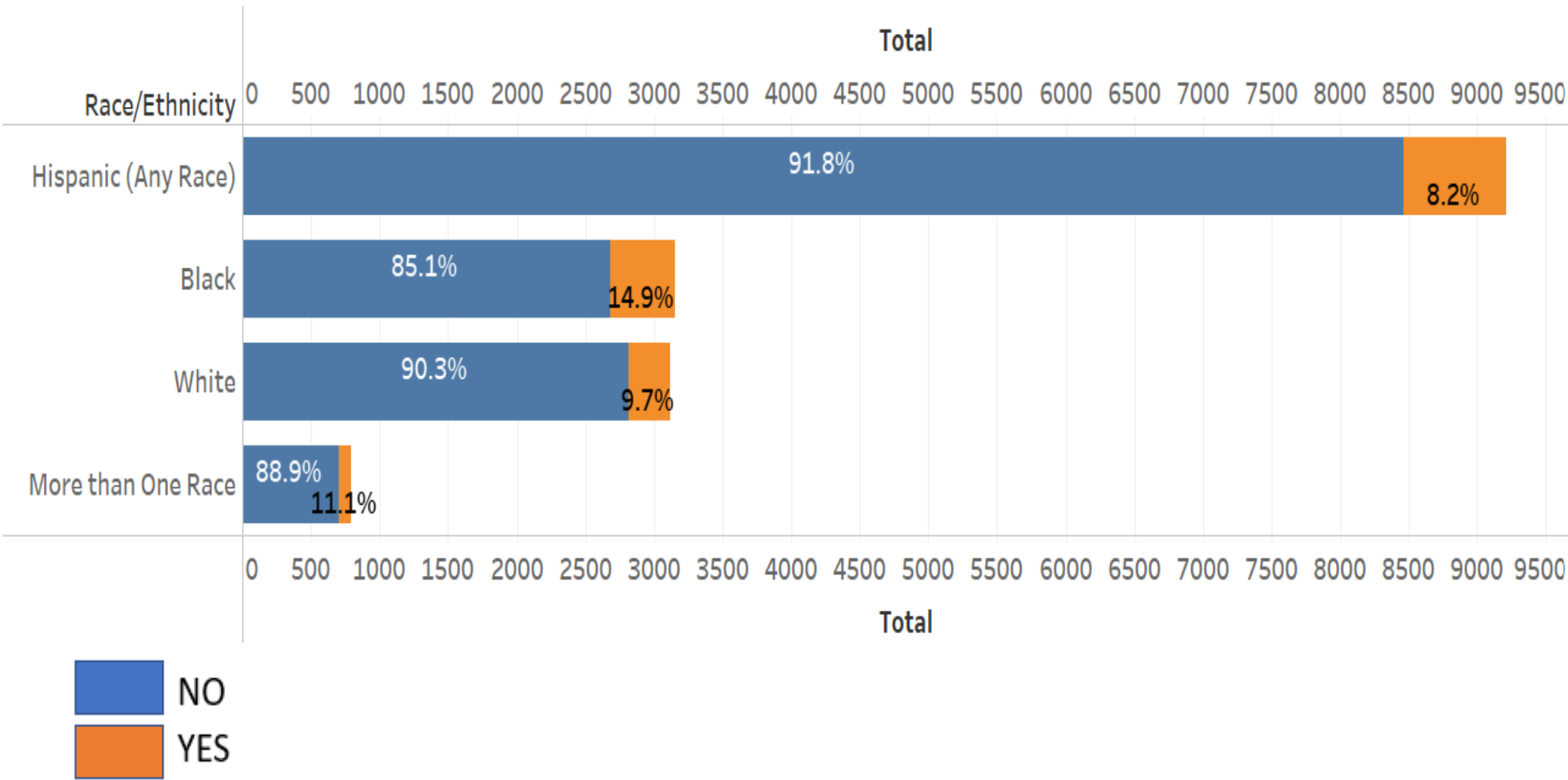
• *Note: pay attention to missing data for race/ethnicity*



Data source: AFCARS FFY 2015-2020

\*Small numbers may inflate interpretation of percentages

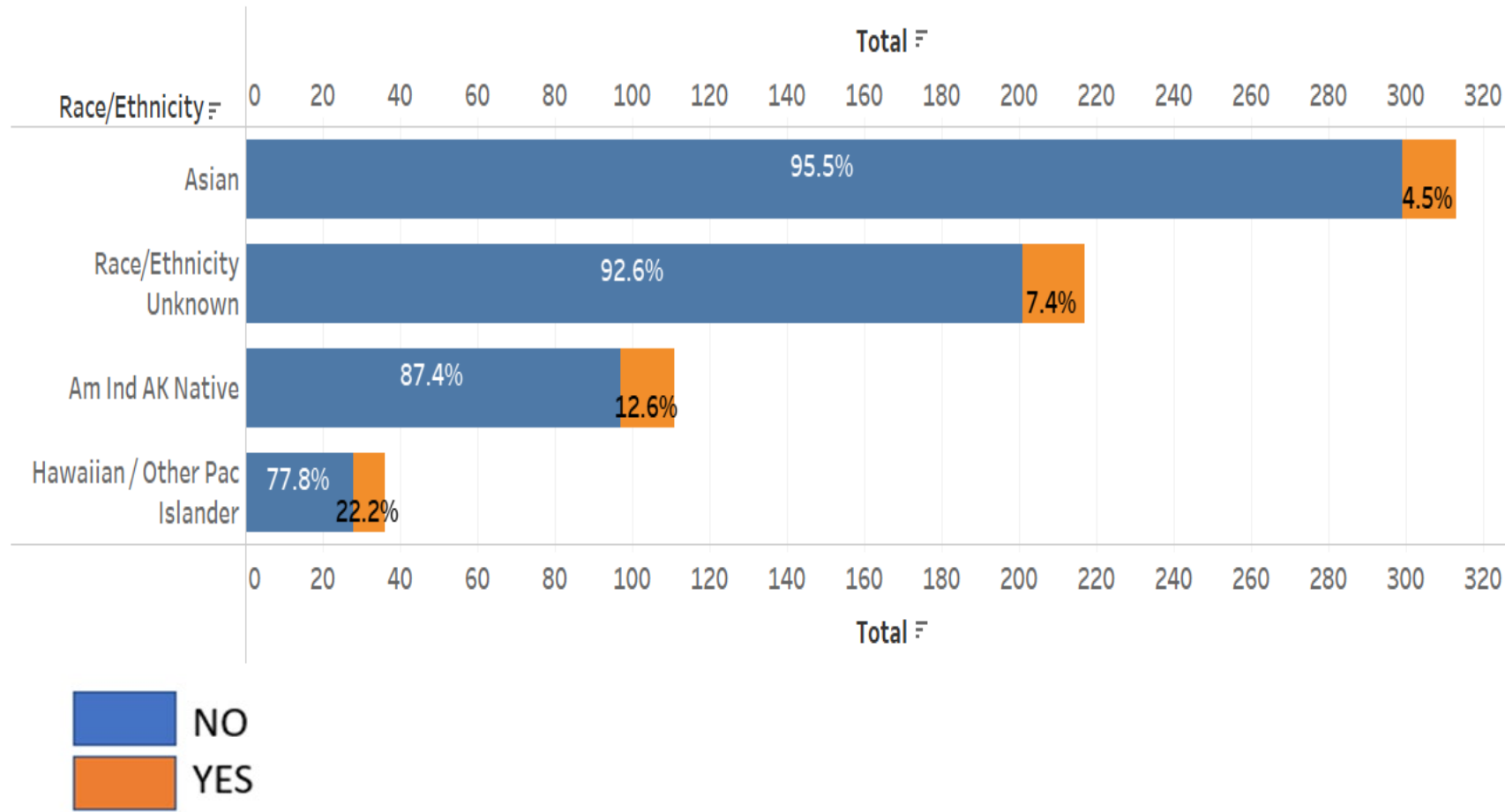
# CIRCUMSTANCES OF INITIAL REMOVAL: BEHAVIORAL PROBLEMS, YOUTH AGES 12-17 DISAGGREGATED BY RACE & ETHNICITY



## Different patterns

- 14.9% Black
- 11.1% More than one race
- 9.7% White
- 8.2% Hispanic

# CIRCUMSTANCES OF INITIAL REMOVAL: BEHAVIORAL PROBLEMS, YOUTH AGES 12-17 DISAGGREGATED BY RACE & ETHNICITY



- Different patterns
- 22.2% Hawaiian/OPI\*
  - 12.6% AI/AK
  - 7.4% Unknown
  - 4.5% Asian

Data source: AFCARS FFY2015-2020

\*Small numbers may inflate interpretation of percentages

# EQUITY IMPLICATIONS

- CROSS SYSTEM COORDINATED PREVENTION SERVICES CAN BE PROVIDED TO REDUCE YOUTH FROM ENTERING CARE DUE TO CAREGIVER INABILITY TO COPE AND FOR BEHAVIORAL PROBLEMS
- REDUCING ALL YOUTH FROM ENTERING CARE WILL REDUCE DISPORPORTIONALITY AND DISPARITY
- SOME POPULATIONS MORE LIKELY TO BE LABELED AS HAVING BEHAVIORAL PROBLEMS WHICH IS A DRIVER OF SYSTEM INVOLVEMENT
- PREVENTION STRATEGIES FOR SUBPOPULATIONS NEED TO BE DRIVEN BY THEIR COMMUNITIES



EXAMINE THE  
NUMBERS OF  
YOUTH 12 TO 17  
ENTERING FOSTER  
CARE IN YOUR  
COUNTY AND/OR  
LOCALITY

NEXT STEPS FOR THOSE LISTENING TODAY...

**WHO**

**WHY**

**WHERE**



PREVENTION-  
FOCUSED  
POLICY SOLUTION

Upstream prevention efforts through Medicaid and Title IV-E are needed to support youth with complex behavioral health needs in their families and communities

- Multisystemic Therapy (MST)
- Functional Family Therapy (FFT)
- Familias Unidas
- Strong African American Families (SAAF)



MEDICAID



## In 2021: California updated its Medicaid (Medi-Cal) for non-specialty mental health services

- Young people under the age of 21 are eligible for this benefit based on a mental health diagnosis or any of the following life experiences:
- Separation from a parent/guardian due to incarceration or immigration
- Death of a parent/guardian
- Foster home placement
- Food insecurity, housing instability
- Exposure to domestic violence or other traumatic events
- Maltreatment
- Severe and persistent bullying
- Experience of discrimination based on race, ethnicity, gender identity, sexual orientation, religion, learning differences, or disability

# COMMUNITY PATHWAY: CALIFORNIA (SUBMITTED)

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## Proposed Community Pathway Entry Points & Referrals

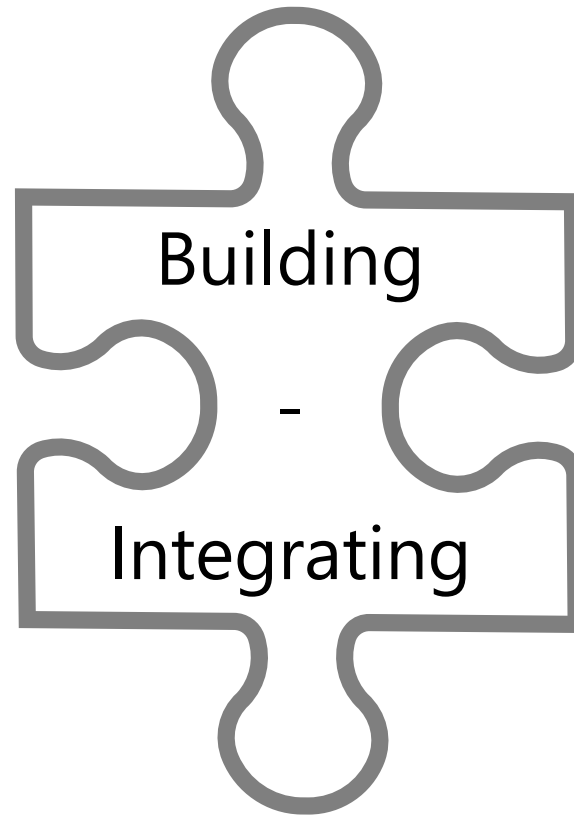
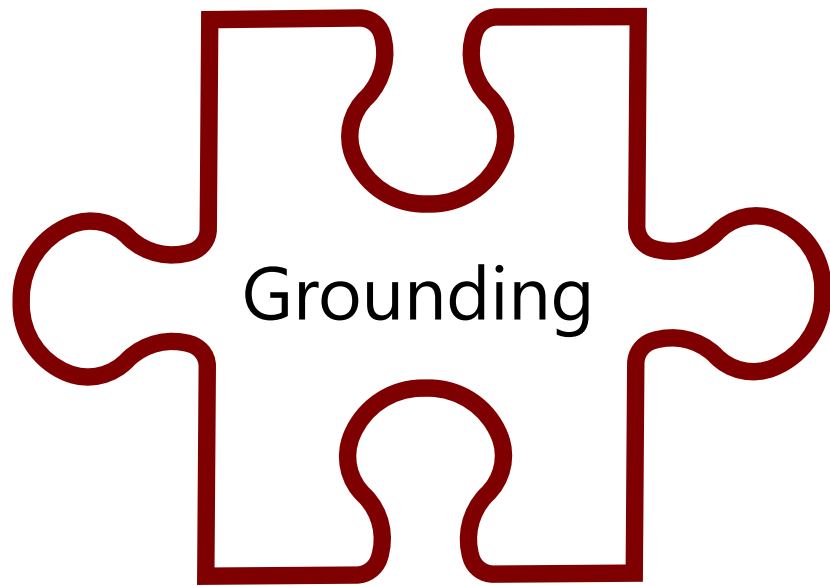




ENGAGEMENT STRATEGIES IN A  
CONTINUOUS QUALITY IMPROVEMENT  
CONTEXT

# OVERARCHING ENGAGEMENT STRATEGIES

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## Self-Reflection

- Examine how your background, biases and values influence your attitudes, worldview, and ways of working (prejudicial and not) (PPA, 2015).



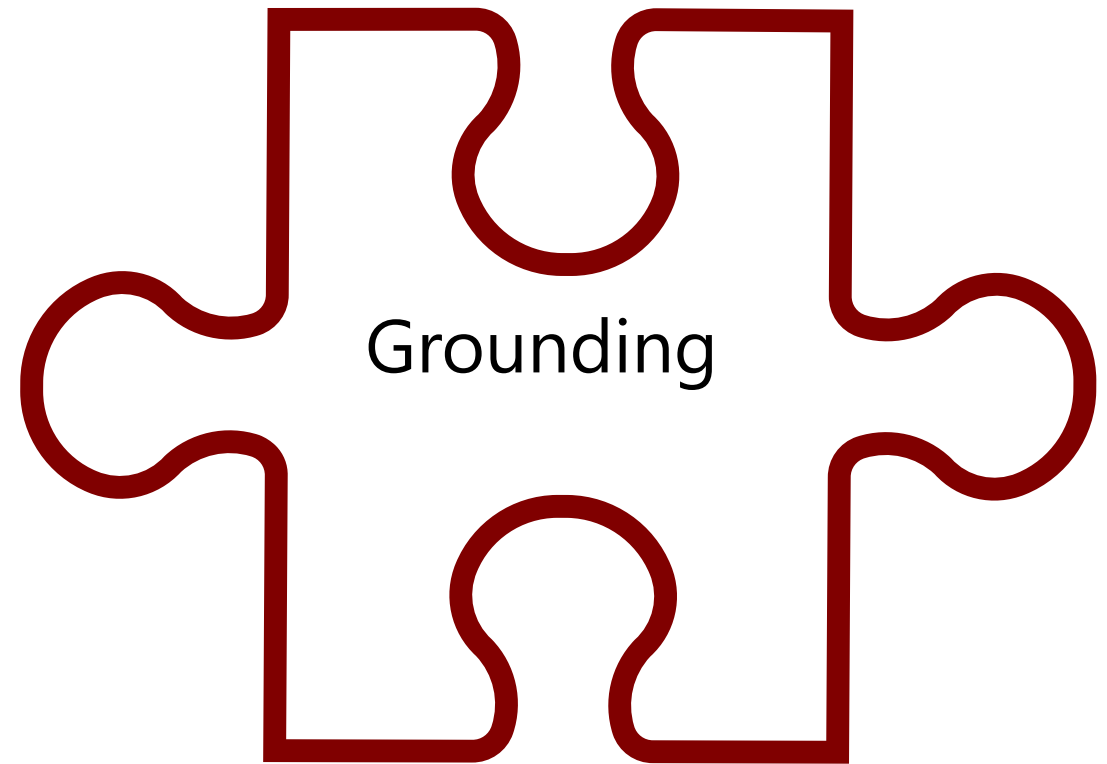
## Money & Time

- Invest assets in relationship building with community participants for co-designing and testing instruments, planning, data collection, and dissemination (Center for Evaluation Innovation et al., 2017).



## Collective Understanding

- CQI leaders and process participants need shared understanding of race equity and inclusion principle (Annie E. Casey Foundation, 2018).





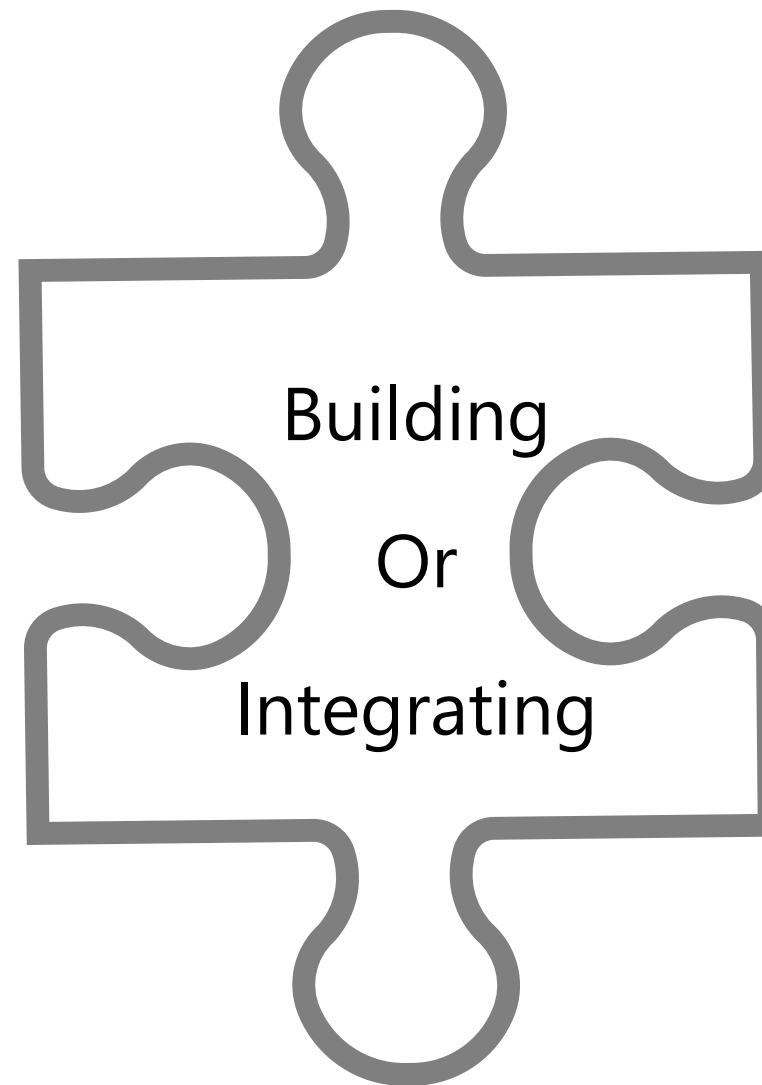
## Center Communities of Color

- Center the interests/values/desired outcomes Black, Brown & Native communities in CQI and evaluation efforts (Dean-Coffey et al., 2014 & Center for Evaluation Innovation et al., 2017).



## Establish Lived Experience

- Create an advisory board dedicated to youth and family voice that includes multiple perspectives.
- Have an existing board? Integrate youth and family voices in an intentional, inclusive and non-tokenizing way (Daya et al., 2020).





## Cross System Partnerships

- Build and expand partnerships across organizations to increase collective impact.



## Continued Funding

- Sustain funding for continued and expanded participation of diverse community experts w/ lived experience





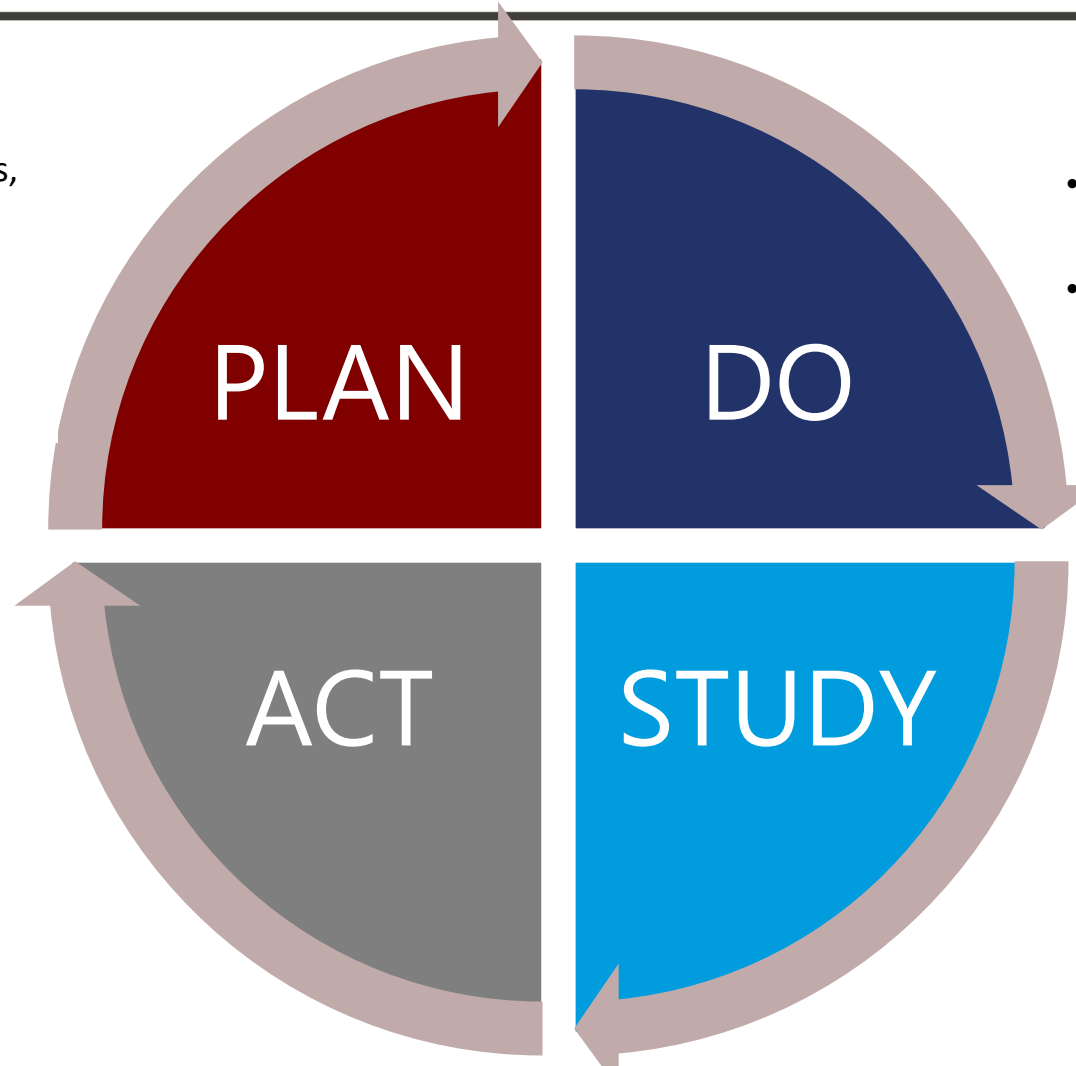
# ENGAGEMENT IN IMPROVEMENT PLANNING

- Engage the right team to explore the problem
- Explore root causes with key stakeholders, identify potential strategies for change
- Identify solutions and plan for implementation
- Identify benchmarks & targets to be achieved

## Data Sources:

- Administrative
- Case review
- Surveys, focus groups, interviews

- Determine the extent to which the problems still exist
- Make decisions to continue, modify, or discontinue solutions

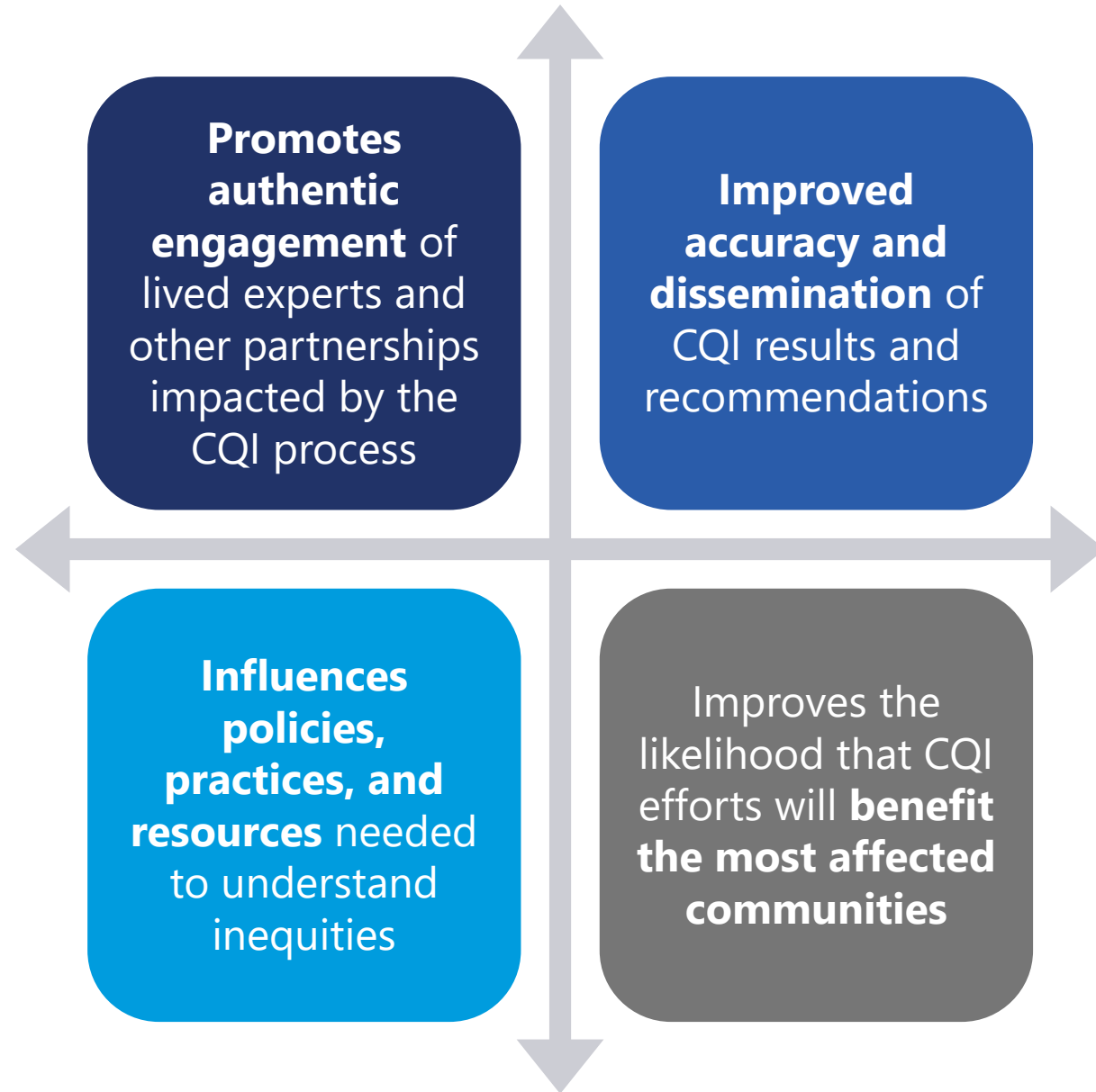


- Implement solution & build capacity
- Monitor implementation

- Review ongoing data
- Talk to stakeholders and decision-makers about progress and impact



# BENEFITS OF CENTERING RACE EQUITY IN CQI



**How ready is your organization to apply the principles and strategies you've heard about today?**



## RESOURCES

- Green-Rogers, Y., Carpenter, C., Leicht, C., Miller, S., Phillips, C., Rudlang-Perman, K., Hickenbottom, A., Moore, E., Santos, C., & Day, A. G. (2022). Applying race equity strategies throughout the Continuous Quality Improvement (CQI) process. Chicago, IL; Seattle, WA; Reston, VA; Arlington, VA, and Tampa, FL: Chapin Hall at the University of Chicago, Casey Family Programs, ICF, Capacity Building Center for States, James Bell Associates, and the University of South Florida. [Chaphin.org/equitydocuments](https://chaphin.org/equitydocuments)
- Annie E. Casey Foundation. (2018). Race Equity Crosswalk Tool. Annie E. Casey Foundation. <https://www.aecf.org/m/blogdoc/aecf-raceequitycrosswalk-2018.pdf>
- [Applying Race Equity Strategies in CQI Processes FINAL.pdf](#)
- [https://www.researchgate.net/publication/23639829\\_Understanding\\_and\\_Addressing\\_RacialEthnic\\_Disproportionality\\_in\\_the\\_Front\\_End\\_of\\_the\\_Child\\_Welfare\\_System](https://www.researchgate.net/publication/23639829_Understanding_and_Addressing_RacialEthnic_Disproportionality_in_the_Front_End_of_the_Child_Welfare_System)
- [Child Welfare Practice to Address Racial Disproportionality and Disparity](#)
- [System-Transformation-Toolkit.pdf](#)
- [Tips-Engaging-Diverse-Partners.pdf](#)
- <https://www.chaphin.org/wp-content/uploads/Economic-and-Concrete-Supports.pdf>
- <https://www.chaphin.org/project/a-key-connection-economic-stability-and-family-well-being/>
- <https://www.chaphin.org/research/economic-supports-child-welfare/>
- <https://ccwip.berkeley.edu/childwelfare/reports/DisparityIndices/STSG/r/rts/s>
- Data source: <https://datacenter.kidscount.org>



THANK YOU!

# Thank you!

Be sure not to miss the upcoming webinars throughout April by registering in advance.

Next Webinar:

***"Community Supporting: County Perspectives"***

Presented by:

Humboldt County

Tulare County

Ventura County

**April 19<sup>th</sup>, 2023**

**11:00am-12:30pm PST**

Link to register and webinar series flyer is in the chat!

Please contact us at [KidsDay@dss.ca.gov](mailto:KidsDay@dss.ca.gov) with any questions.